

Consumer & Family Advisory Committee (CFAC)

Date this meeting: 9/20/22 - **Meeting held both in-person and virtually (WebEx).**

Date/time/location of next meeting: October 18, 2022, at 6:15 p.m. @ Randolph County Office Building – 725 McDowell Rd, Asheboro & via WebEx

Attending: Leann Henkel, Michael Ayers, Stephen Cohen, Loida Colonna, Tonya Gray, Ricky Graves, Jamie Hallman, Ron Huber, Libby Jones, Jackie McLean, Azell Reeves, Ida Shaw, Donna Steinbach, Ron Unger, Paige Wilhoit

Absent: Candice Doss, Chris Laughlin, Cindy Mallernee

Guest(s): Stephanie Antkowiak, Dwayne Unger

Sandhills Center Staff Liaison: Anne Kimball

Recorder: Sandra Dunlap

Sandhills Center Staff: Bonita Porter

NC DHHS Representative: Suzanne Thompson

TOPIC/SUBJECT	DISCUSSION/CONTENT	DECISION
<u>Call to Order</u> Chair Leann Henkel	Chair Henkel called the meeting to order at 6:25 p.m.	
<u>Welcome & Introductions</u> Chair Henkel	Chair Henkel welcomed everyone to the meeting and asked members both in person and virtual to introduce themselves.	

TOPIC/SUBJECT	DISCUSSION/CONTENT	DECISION
<p><u>Approval of Minutes</u> August 16, 2022</p>	<p>The committee reviewed the minutes from the 8/16/22 meeting.</p>	<p>Ron Unger made a motion to approve the June minutes. Stephen Cohen seconded the motion. None opposed; the motion carried.</p>
<p><u>Update on Tailored Plan Readiness</u> Bonita Porter</p>	<p>Chair Henkel introduced Bonita Porter, Chief Compliance Officer/Tailored Plan Implementation Manager of Sandhills Center. Ms. Porter shared Tailored Plan information and updates. She also answered questions from members.</p> <ul style="list-style-type: none"> • Holistic Care • Standard Plan • Tailored Plan Launch • Capitated Model • AmeriHealth Caritas Partnership • Contract Readiness • Service Delivery • Physical Health Providers • Integrated Care • Care Management • On Site Review • Accreditation • JIVA Billing Plans • Care Portal 	
<p><u>Committee Reports</u></p>	<p>Board of Directors: CEO report included in member packets. Jackie McLean reported:</p> <ul style="list-style-type: none"> • Building Updates • Richmond County Facility Based Crisis Updates <p>Client Rights Committee: Next Meeting November</p> <p>Global CQI: No Report</p>	

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	<p>Network Leadership: No Report</p> <p>Quality Management Committee: Azell Reeves reported:</p> <ul style="list-style-type: none"> • Quality of Care Concerns • New Sandhills Center Staff (Tailored Plan) <p>State to Local CFAC Collaborative: Azell Reeves reported on the following:</p> <ul style="list-style-type: none"> • Suzanne Thompson presented on Advocacy versus Advisory • CFACs Detailed Reports 							
<p><u>Consolidated Balance & Income Statement</u> Chair Henkel</p>	<p>Jackie McLean reviewed the July 31, 2022, Consolidated Balance Sheet and Income Statement reviewed the week prior by the Board of Directors. A copy was included in each member's packet.</p> <p style="text-align: center;">Consolidated Balance & Income Statement for: July 31, 2022</p> <table border="1" data-bbox="531 1019 1587 1130"> <tr> <td>Total Revenues (YTD)</td> <td style="text-align: right;">45,246,820</td> </tr> <tr> <td>Total Expenditures (YTD)</td> <td style="text-align: right;">41,088,050</td> </tr> <tr> <td>Change in Fund Balance (YTD)</td> <td style="text-align: right;">4,158,770</td> </tr> </table>	Total Revenues (YTD)	45,246,820	Total Expenditures (YTD)	41,088,050	Change in Fund Balance (YTD)	4,158,770	
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<p><u>Consumer Engagement & Empowerment Team</u> Suzanne Thompson</p>	<p>Chair Henkel introduced Suzanne Thompson of NC DMH/DD/SAS, NCDHHS. Ms. Thompson referred the committee to the CEE newsletter in their handout packet with a special announcement that the State will issue a statement regarding the Tailored Plan launch by the end of September.</p>							

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<p><u>CFAC Member Announcements & Discussions</u> Chair Henkel</p>	<p>Ricky Graves announced that REMMSCO House in Rockingham County needs more funding for staff by way of community collaboration.</p>	
<p><u>Staff Liaison Announcements</u> Anne Kimball</p>	<p>Ms. Kimball made the following announcements:</p> <ul style="list-style-type: none"> • Community Stakeholder Breakfasts were held in Guilford and Richmond counties in August and September. • Sandhills Center is securing transportation for Tailored Plan members through a contract for non-emergency medical transportation. <p>Ms. Kimball reviewed information in each member's packet:</p> <ul style="list-style-type: none"> • CFAC Agenda September 20, 2022 • Medicaid Waiver Operations Report August 2022 • Chief Executive Officer Report • Consolidated Balance Sheet and Income Statement • Consumer Engagement & Empowerment Update Newsletter • Quarterly Community Report 	
<p><u>Speakers from the Floor</u></p>	<p>There were no speakers from the floor.</p>	
<p><u>Adjourn</u></p>	<p>The meeting adjourned at 7:45 p.m. with thanks from Chair Henkel for everyone's attendance and participation.</p>	<p>Mike Ayers made a motion to adjourn the meeting. Stephen Cohen seconded the motion. None opposed; the motion carried.</p>