

Consumer & Family Advisory Committee (CFAC)

Date this meeting: 9/21/21 - **Meeting held by conference call/WebEx.**

Date/time/location of next meeting: October 19, 2021, 5:00 p.m. (virtual)

Attending: Leann Henkel, Michael Ayers, Loida Colonna, Libby Jones, Stephen Cohen, Chris Laughlin, Cindy Mallernee, Azell Reeves, Ida Shaw, Ron Unger

Absent: Stephany Bonds, Tonya Gray, Ron Huber, Lori Richardson

Guest(s): Ricky Graves

Sandhills Center Staff Liaison: Anne Kimball

Recorder: Sandra Dunlap

Sandhills Center Guest Staff: Tenika Walker, Richard Peters

NC DHHS Representative: ShaValia Ingram, Wes Rider

| TOPIC/SUBJECT | DISCUSSION/CONTENT | DECISION |
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| <u>Call to Order</u> Vice Chair Azell Reeves | Vice Chair Reeves called the meeting to order at 5:02 p.m. | |
| <u>Welcome & Introductions</u> Vice Chair Azell Reeves | Vice Chair Reeves welcomed everyone to the meeting. Sandra Dunlap, Program Assistant and meeting recorder with Sandhills Center, held a roll call of members. | |
| <u>Approval of Minutes</u> August 17, 2021 | The committee reviewed the minutes from the 8/17/21 meeting. | Libby Jones made a motion to accept the minutes as written. Loida Colonna seconded the motion. None opposed; the motion carried. |

**Tailored Plan Education
Session**

Tenika Walker
Rich Peters

Vice Chair Reeves introduced Tenika Walker, Population Health Management Director of Sandhills Center. Ms. Walker described objectives of her newly added position as Population Health Management Director and also made the following remarks on additional services:

- Whole Person Care
- Prevention and Population Health Programs
- Care Coordination Interventions
- Wellness Promotion
- Lifestyle Skills
- Primary Care Liaison
- Dietary/Exercise Support

She also answered member questions.

Chair Henkel introduced Rich Peters, Pharmacy Services Director of Sandhills Center. Mr. Peters described his role within Sandhills Center and shared his recent work with committee members

- Medication Reviews
- Quality of Care
- Grievances
- Pharmacy Concerns of Sandhills Center team members
- Pharmacy Benefits for members begin July 1, 2022

He also answered questions from the floor.

**Consolidated Balance &
Income Statement**

Chair Henkel

In the absence of Board members at the meeting, Chair Henkel reviewed the July 31, 2021, Consolidated Balance Sheet and Income Statement reviewed last week by the Board of Directors. A copy was included in each member's packet.

Consolidated Balance & Income Statement for:
July 31, 2021

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| Total Revenues (YTD) | 31,381,669 |
| Total Expenditures (YTD) | 32,809,912 |
| Change in Fund Balance (YTD) | (1,428,243) |

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| | <p>Board of Directors In the absence of Board members, Chair Henkel reviewed items from the CEO Report to the Board:</p> <ul style="list-style-type: none"> • Facility Based Crisis Centers • Corporate Compliance and Internal Audit • Realignments Deadline December 15, 2021 • Request for Board Re-structure • Data Breach <p>Client Rights Committee: Next meeting is in November</p> <p>Network Leadership: No Report</p> <p>Quality Management Committee Azell Reeves reported:</p> <ul style="list-style-type: none"> • Sandhills Center Recruitment UM/Network Positions • QIPs – Health Equity to Reduce Disparities • Value Based Payments • Policies & Procedures due to Federal Appeals Laws <p>Global CQI: No Report</p> <p>State CFAC: Wes Rider reported on the following:</p> <ul style="list-style-type: none"> • Presentation for SWOT/Smart Goals by Brandon Wilson | |
| <p><u>Consumer Engagement & Empowerment Team Presentation</u> ShaValia Ingram</p> | <p>Chair Henkel introduced Wes Rider, and ShaValia Ingram, both of DMH/DD/SAS, NCDHHS. Ms. Ingram reviewed the CEE update and announced important dates.</p> <ul style="list-style-type: none"> • Joint DMHDDSAS & DHB Update Call: Consumers & Family Members on Monday, September 27 @ 2:00 p.m. • Regional CFAC on September 20 @ 6:00 p.m. • IDD Supportive Living Workshop, September 30 @ 3:30 p.m. • NAMI meets virtually Thursdays @ 7:00 p.m. • Peer Support Job Board • July 1, 2022 Health Care Services • Tailored Plan Choice (PCP) by May 31, 2022 | |

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| | <ul style="list-style-type: none"> • CFAC 122-C Statue Changes | |
| <u>CFAC Member Announcements</u> | <ul style="list-style-type: none"> • Anne Kimball welcomed new CFAC member Michael Ayers and thanked him for his willingness to serve. | |
| <u>Staff Liaison Announcements</u> Anne Kimball | <p>Ms. Kimball reiterated Tailored Plan updates and made the following announcements:</p> <ul style="list-style-type: none"> • Reminder: County Realignment --Davidson and Rockingham counties have voted to realign with Sandhills Center. • Transition Meetings will be held in Davidson and Rockingham Counties • Introduction of Rockingham County CFAC member Ricky Graves. • Will need to recruit a Traumatic Brain Injury representative for Sandhills Center CFAC • Community Stakeholders' Breakfast Meeting for Davidson County will be held on October 1 at Davidson-Davie Community College • There was no opportunity to report at the Regional CFAC meeting. • Victor Armstrong is transitioning to the Chief Health Equity Officer with NCDHHS. <p>Ms. Kimball reviewed information in each member's packet:</p> <ul style="list-style-type: none"> • CFAC Agenda September 2021 • Medicaid Waiver Operations Report August 2021 • Chief Executive Officer Report • Consolidated Balance and Income Statement • Prevention and Population Health Programs Presentation • Pharmacy Services Presentation • Consumer Engagement & Empowerment Newsletter | Ricky Graves, Rockingham County CFAC member gave a brief bio and thanked the committee for inviting him to attend the meeting. |
| <u>Speakers from the Floor</u> | There were no speakers from the floor. | |

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| <p><u>Adjourn</u></p> | <p>The meeting adjourned at 6:09 p.m.</p> | <p>The meeting adjourned without a motion.</p> |
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