

Consumer & Family Advisory Committee (CFAC)

Date this meeting: 9/15/20 - Note: **Due to the COVID-19 pandemic and the Governor's Executive Orders, this meeting was held by conference call.**

Date/time/location of next meeting: October 20, 2020, 5:00 p.m. via conference call

Attending: Leann Henkel, Stephanie Antkowiak, Stephen Cohen, Loida Colonna, Shirley Hart, Ron Huber, Chris Laughlin, Cindy Mallernee, Azell Reeves, Lori Richardson, Libby Jones, Ron Unger

Absent: Tonya Gray, Shirley Hart, Irma Robledo

Excused: Irma Robledo

Unexcused: Tonya Gray, Shirley Hart

Guest(s): Duane Unger

Sandhills Center Staff Liaison: Anne Kimball

Recorder: Sandra Dunlap

Guest Presenters: Jerry Earnhardt, Billy West, Sharon Wilcox

NC DHHS Representative: Wes Rider

TOPIC/SUBJECT	DISCUSSION/CONTENT	DECISION
Call to Order Chair Leann Henkel	Chair Henkel called the meeting to order at 5:00p.m.	
Welcome & Introductions Chair Henkel	Chair Henkel welcomed everyone to the meeting. Sandra Dunlap, Program Assistant and meeting recorder with Sandhills Center, held a roll call of members on the conference call.	

<p style="text-align: center;"><u>Approval of Minutes</u> August 18, 2020</p>	<p>The committee reviewed the minutes from the 8/18/20 meeting. Lori Richardson requested a correction for the August minutes.</p>	<p>Stephen Cohen made a motion to accept the minutes with noted correction. Ron Unger seconded the motion.</p> <p>Members that voted to accept minutes with the correction:</p> <p>Stephanie Antkowiak Stephen Cohen Loida Colonna Leann Henkel Ron Huber Chris Laughlin Libby Jones Cindy Mallernee Azell Reeves Lori Richardson Ronald Unger</p> <p>The motion carried.</p>
<p><u>Facility-Based Crisis Centers /Behavioral Health Urgent Care Centers (Randolph /Richmond)</u> <u>Daymark Recovery Services</u> Jerry Earnhardt Billy West Sharon Wilcox</p>	<p>Chair Henkel asked Anne Kimball to introduce the Daymark representatives, Jerry Eanhardt, Regional Operations Director, Billy R West Jr., President/CEO, Sharon Wilcox, FBC Operations Director. They each spoke on the following topics and answered answers from committee members.</p> <ul style="list-style-type: none"> • Daymark adult and child services overview (e.g. outpatient group, individual therapy, psychosocial clubhouse, ACTT, intensive in home, residential) • Walk in clinic • ER diversion services • Behavioral health crisis services expansion • Behavioral Health/Medical Health Assessment process • Randolph and Richmond County facility construction progress and amenities • Admission/referral process • 23 hour chairs • 16 bed units 	

- Staff recruiting
- Inpatient services
- Meal service
- On site uniformed sworn officer

Consolidated Balance & Income Statement

Chair Henkel

Chair Henkel reviewed the July 31, 2020, Consolidated Balance Sheet and Income Statement reviewed last week by the Board of Directors. A copy was included in each member's packet.

Consolidated Balance & Income Statement for:
July 31, 2020

Total Revenues (YTD)	32,020,336
Total Expenditures (YTD)	30,598,018
Change in Fund Balance (YTD)	1,422,318

Board of Directors

Chair Henkel reported:

- COVID updates within Sandhills Center
- FBC updates
- Guilford County facility updates
- Sandhills Center Greensboro office relocation
- Medicaid Transformation

Client Rights Committee

No Meeting in September

Network Leadership:

No Meeting in September

Quality Management Committee

Azell Reeves reported:

- Anthony Ward, Deputy Director/COO, of Sandhills Center, shared facility based crisis updates.

	<p>Global CQI: No meeting in September</p> <p>State CFAC Lori Richardson reported on the following agenda items:</p> <ul style="list-style-type: none"> • Kellie Friedlander presented on Direct Support Professionals retention, job incentives/salary, and training crisis 	
<p><u>CFAC Member Announcements</u> Chair Henkel</p>	<p>Libby Jones reminded the committee to be aware of those around us who may have mental health needs and reach out those people and offer assistance.</p>	
<p><u>Staff Liaison Announcements</u> Anne Kimball</p>	<p>Ms. Kimball announced members will receive an email with a link to the Facility Based Crisis Virtual Tour and dates to remember.</p> <ul style="list-style-type: none"> • September 22, 6-7:30 p.m. – Regional CFAC meeting via web and call in with NCDHHS MH/DD/SA Director, Victor Armstrong and Assistant Director, Dr. Michelle Laws. • September 17, 6-8:00 - Town Hall –with Deputy Director, Kody Kinsley and NCDHHS MH/DD/SA Director, Victor Armstrong • November 5, Sandhills Center will host Town Hall • Red Ribbon week Substance Abuse Awareness Prevention will be observed the week of October 23. • David Daugherty with Veterans Treatment Court will be our guest speaker at the October CFAC meeting. <p>Ms. Kimball reviewed information in each member’s packet:</p> <ul style="list-style-type: none"> • CFAC Agenda September 2020 • CFAC Draft Minutes August 2020 • Medicaid Waiver Operations Report August 	

	<ul style="list-style-type: none"> • Chief Executive Officer Report • Consolidated Balance and Income Statement • Red Ribbon Literature • Red Ribbons 	
<p><u>Speakers from the Floor</u></p>	<p>Wes Rider reiterated Anne Kimball's announcements concerning the Regional CFAC and Town Hall meetings and he announced the Virtual Regional Listening session September 26 @ 6:00 p.m. and stated eight Town Halls are planned for the coming year. He also offered gratitude to Anne Kimball for keeping the CFAC up to date happenings across the state.</p>	
<p><u>Adjourn</u></p>	<p>The meeting adjourned at 6:02 p.m.</p>	<p>Ron Unger made a motion to adjourn. Libby Jones seconded the motion.</p> <p>Adjournment vote:</p> <p>Stephanie Antkowiak Loida Colonna Leann Henkel Ron Huber Libby Jones Cindy Mallernee Azell Reeves Lori Richardson Ronald Unger</p> <p>Stephen Cohen and Chris Laughlin were not on the call for adjournment vote.</p> <p>The motion carried.</p>