

Frequently Asked Questions about Residential Supports (NC Innovations)

1. What is Residential Supports?

- Residential Supports is a service to support successful living in a group home or alternative family living (AFL) settings that meet the CMS home and community based characteristics

2. What does Residential Supports do?

- Increases or maintains life skills
- Provides supervision
- Increases self-sufficiency and self-determination
- Ensures full membership in the community
- Provides transportation to/from activities when not reimbursed through another service or funding source

3. What's changing with the new amendment?

- The **Residential levels** are determined by the **Individual Budget Tool** instead of NC-SNAP index score.
- Primary AFL Staff who provide Residential Supports should not provide other waiver services to the beneficiary.
- Agencies providing Residential Supports can provide other waiver services to the beneficiary.
- Individuals in AFL may have access to Respite though it is not available on the same date as Residential Supports.

4. How does Residential Supports work with your budget?

- Individuals in Residential Settings (Group Homes or AFLs) have chosen to receive Residential Supports which is a service that is provided daily.

5. How are Residential Support Levels determined?

- The Residential levels are determined by the **Individual Budget Tool** instead of NC-SNAP index score:
 1. Level 1: Levels A&B
 2. Level 2: Level C
 3. Level 3: Level D
 4. Level 4: Levels E, F, & G
- Remember that the NC SNAP is no longer going to be used to determine the Residential Supports Level.

6. Where can Residential Supports be provided?

- Residential Supports may be provided in a group home or in an AFL.
- Residential Supports may not be provided in a home where the individual resides with their parents or in their own home.

7. Can someone receiving Residential Supports receive Respite Services?

- Individuals living in AFL homes may receive Respite Services, but not on the same day they receive Residential Support. Individuals who live in group homess cannot receive Respite Services.