



# SANDHILLS CENTER

Managing Mental Health, Intellectual/Developmental Disabilities and Substance Abuse Services  
910-673-9111 (FAX) 910-673-6202 [www.sandhillscenter.org](http://www.sandhillscenter.org) Victoria Whitt, CEO

## The Provider Help Desk

A service component of  
Health Network Operations

## Purpose of the Provider Help Desk

To ensure that network providers  
have a mechanism to obtain answers to their operational questions  
within a timely manner.

## The Provider Help Desk

Frequently asked questions and answers are posted on the Sandhills Center website,  
[www.sandhillscenter.org](http://www.sandhillscenter.org) under the “For Providers Tab”.

## Hours of Operation and Ways to Access the Provider Help Desk

The Provider Help Desk has staff available to answer your questions  
during normal business hours, Monday through Friday, 8 am-5pm.

Email:

[providerhelpdesk@sandhillscenter.org](mailto:providerhelpdesk@sandhillscenter.org)

Direct Line

1-855-777-4652 (toll free)

Direct Fax

(910) 673-7015

P.O. Box 9, West End, NC 27376  
24-Hour Access to Care Line: 800-256-2452  
Serving Anson, Guilford, Harnett, Hoke, Lee, Montgomery,  
Moore, Randolph & Richmond counties

