



# SANDHILLS CENTER

## Sandhills Center Provider Forum Agenda November 2022

Date: **Thursday, November 17, 2022**  
Time: 9:00a.m. – 12:00p.m.

### **Opening Remarks**

*Anne Gable, Training Coordinator*

### **Behavioral Health Update, Local & State**

*Victoria Whitt, CEO*

### **Utilization Management Updates (including Public Health Emergency Update)**

*Sarah Glanville, Utilization Management Director*

### **Provider Network Operations Tailored Plan Update**

*Karen Kern, Provider Network Director*

### **Advanced Directives**

*Jokena Islam, Customer Services Director*

### **Residential Supports Overview**

*Ashley Lucas, IDD Program Director*

### **Tailored Care Management Overview**

*Katy Eads, External Care Management Director*

Wrap up / Additional Questions