

Consumer & Family Advisory Committee (CFAC)

Date this meeting: 10/18/22 - **Meeting held both in-person and virtually (WebEx).**

Date/time/location of next meeting: November 15, 2022, at 6:15 p.m. @ Randolph County Office Building – 725 McDowell Rd, Asheboro & via WebEx

Attending: Leann Henkel, Michael Ayers, Stephen Cohen, Loida Colonna, Ricky Graves, Jamie Hallman, Ron Huber, Libby Jones, Chris Laughlin, Cindy Mallernee, Jackie McLean, Azell Reeves, Irma Robledo, Donna Steinbach, Ron Unger, Paige Wilhoit

Absent: Candice Doss, Tonya Gray, Ida Shaw

Guest(s): Dwayne Unger

Sandhills Center Staff Liaison: Anne Kimball

Recorder: Sandra Dunlap

Sandhills Center Staff: Colman Tom

NC DHHS Representative: Wes Rider

TOPIC/SUBJECT	DISCUSSION/CONTENT	DECISION
<u>Call to Order</u> Chair Leann Henkel	Chair Henkel called the meeting to order at 6:26 p.m.	
<u>Welcome & Introductions</u> Chair Henkel	Chair Henkel welcomed everyone to the meeting and asked members both in person and virtual to introduce themselves.	

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<p><u>Approval of Minutes</u> September 20, 2022</p>	<p>The committee reviewed the minutes from the 9/20/22 meeting.</p>	<p>Ron Huber made a motion to approve the September minutes. Stephen Cohen seconded the motion. None opposed; the motion carried.</p>
<p><u>Quality Management Program</u> Colman Tom</p>	<p>Chair Henkel introduced Colman Tom, Quality Management Director of Sandhills Center. Dr. Tom reviewed in depth, Quality Management objectives and updates. He also answered questions from members.</p> <ul style="list-style-type: none"> • Quality Specifications • Integrated Health Care • Standardized Care • Merging of Behavioral Health and Physical Health (Centralized Care) • Community Education • State Compliance • NC Population & Growth • Team Quality Effectiveness • Benchmark Standards • Data Evaluation (Survey) 	
<p><u>Committee Reports</u></p>	<p>Board of Directors: CEO report included in member packets. Chair Henkel reported:</p> <ul style="list-style-type: none"> • April 1, 2023, Tailored Plan Live • Care Management December 1, 2022 • Election of Board Chair & Officers <p>Client Rights Committee: Next Meeting November</p> <p>Global CQI: No Report</p>	

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	<p>Network Leadership: Azell Reeves reported:</p> <ul style="list-style-type: none"> • Tailored Plan Updates • 915 b/c Waiver Update <p>Quality Management Committee: Azell Reeves reported:</p> <ul style="list-style-type: none"> • Tailored Plan Updates <p>State to Local CFAC Collaborative: Azell Reeves reported on the following:</p> <ul style="list-style-type: none"> • Tailored Plan Updates • Letters to Families Discussion (letters that parents/legal guardians and consumers received from NCDHHS dated August 2022 regarding the launch of the Tailored Plans) 							
<p><u>Consolidated Balance & Income Statement</u> Chair Henkel</p>	<p>Anne Kimball reviewed the August 31, 2022, Consolidated Balance Sheet and Income Statement reviewed the week prior by the Board of Directors. A copy was included in each member's packet.</p> <p style="text-align: center;">Consolidated Balance & Income Statement for: August 31, 2022</p> <table border="1" data-bbox="531 1192 1587 1300"> <tr> <td>Total Revenues (YTD)</td> <td style="text-align: right;">87,896,583</td> </tr> <tr> <td>Total Expenditures (YTD)</td> <td style="text-align: right;">83,712,093</td> </tr> <tr> <td>Change in Fund Balance (YTD)</td> <td style="text-align: right;">4,184,491</td> </tr> </table>	Total Revenues (YTD)	87,896,583	Total Expenditures (YTD)	83,712,093	Change in Fund Balance (YTD)	4,184,491	
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<p><u>Consumer Engagement & Empowerment Team</u> Wes Rider</p>	<p>Chair Henkel introduced Wes Rider of NC DMH/DD/SAS, NCDHHS. Mr. Rider referred the committee to the CEE newsletter in their handout packet.</p>	
<p><u>CFAC Member Announcements & Discussions</u> Chair Henkel</p>	<p>Ron Huber shared words of encouragement to the committee.</p>	
<p><u>Staff Liaison Announcements</u> Anne Kimball</p>	<p>Ms. Kimball made the following announcements:</p> <ul style="list-style-type: none"> • Community Stakeholder Breakfast was held in Davidson County in October and the upcoming breakfast meeting on Stakeholder meeting will be held on October 28 in Randolph County. Ms. Kimball thanked Jamie Hallman and Paige Wilhoit for their attendance at the Davidson. • Sandhills Center recently hosted CIT in Lee and Moore counties and will also host in Richmond, Guilford, and Rockingham Counties before the end of 2022. • George Reynolds received a prestigious award for CIT Advocate of the Year at a recent CIT International awards ceremony. An article in the Pilot mentioned Mr. Reynold's well-deserved award. • CFAC seat open for Harnett County (CFAC members are welcome to recommend potentials) • Board of Directors Seat Open for Montgomery County • Tonya Gray will not seek re-appointment for Board of Directors seat • Tailored Plan Launch Delay 	

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	<p>Ms. Kimball reviewed information in each member's packet:</p> <ul style="list-style-type: none"> • CFAC Agenda October 18, 2022 • Medicaid Waiver Operations Report September 2022 • Chief Executive Officer Report • Consolidated Balance Sheet and Income Statement • Consumer Engagement & Empowerment Update Newsletter 	
<u>Speakers from the Floor</u>	There were no speakers from the floor.	
<u>Adjourn</u>	The meeting adjourned at 7:49 p.m. with thanks from Chair Henkel for everyone's attendance and participation.	Ron Huber made a motion to adjourn the meeting. Stephen Cohen seconded the motion. None opposed; the motion carried.