

Consumer & Family Advisory Committee (CFAC)

Date this meeting: 11/16/21 - **Meeting held by conference call/WebEx.**

Date/time/location of next meeting: January 18, 2022, 5:00 p.m. (virtual)

Attending: Leann Henkel, Stephen Cohen, Loida Colonna, Ron Huber, Libby Jones, Jackie McLean, Cindy Mallernee, Azell Reeves, Ida Shaw, Ron Unger

Absent: Michael Ayers, Stephany Bonds, Tonya Gray, Chris Laughlin, Lori Richardson

Guest(s):

Sandhills Center Staff Liaison: Anne Kimball

Recorder: Sandra Dunlap

Sandhills Center Guest Staff: April Cline, Laurie Perez

NC DHHS Representative: ShaValia Ingram

TOPIC/SUBJECT	DISCUSSION/CONTENT	DECISION
<u>Call to Order</u> Chair Leann Henkel	Chair Henkel called the meeting to order at 5:03 p.m.	
<u>Welcome & Introductions</u> Chair Henkel	Chair Henkel welcomed everyone to the meeting. Sandra Dunlap, Program Assistant and meeting recorder with Sandhills Center, held a roll call of members.	
<u>Approval of Minutes</u> October 19, 2021	The committee reviewed the minutes from the 10/19/21 meeting.	Stephen Cohen made a motion to accept the minutes as written. Jackie McLean seconded the motion. None opposed; the motion carried.

<p><u>Tailored Plan Education Session</u> April Cline</p>	<p>Chair Henkel introduced April Cline, System of Care Director of Sandhills Center. Ms. Cline along with Laurie Perez, System of Care Coordinator of Sandhills Center, presented a PowerPoint presentation and gave an overview of the System of Care and the role of System of Care coordinators.</p> <ul style="list-style-type: none"> • System of Care Overview • System of Care Values and Principles • Roles of the System of Care Coordinators • Local System of Care Collaboratives • Local projects of System of Care • Family Support Advocates <p>They also answered member questions.</p>							
<p><u>Incidents and Grievances</u> Liz Hammond-Stebbins</p>	<p>Chair Henkel introduced Liz Hammond-Stebbins, Incidents and Grievances Manager of Sandhills Center. Ms. Hammond-Stebbins presented a PowerPoint presentation and reviewed the most recent Incidents and Grievances reports with the committee. She also presented a case study.</p>							
<p><u>Consolidated Balance & Income Statement</u> Chair Henkel</p>	<p>Chair Henkel reviewed the September 30, 2021, Consolidated Balance Sheet and Income Statement reviewed the week prior by the Board of Directors. A copy was included in each member's packet.</p> <p style="text-align: center;">Consolidated Balance & Income Statement for: September 30, 2021</p> <table border="1" style="margin-left: auto; margin-right: auto;"> <tr> <td>Total Revenues (YTD)</td> <td style="text-align: right;">103,478,625</td> </tr> <tr> <td>Total Expenditures (YTD)</td> <td style="text-align: right;">96,621,865</td> </tr> <tr> <td>Change in Fund Balance (YTD)</td> <td style="text-align: right;">6,856,760</td> </tr> </table>	Total Revenues (YTD)	103,478,625	Total Expenditures (YTD)	96,621,865	Change in Fund Balance (YTD)	6,856,760	
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<p><u>Committee Reports</u></p>	<p>Board of Directors Chair Henkel reviewed the CEO report in member packets:</p> <ul style="list-style-type: none"> • Construction and building projects updates • Facility Based Crisis Centers updates • Davidson/Rockingham realignment <p>Client Rights Committee Anne Kimball reported:</p> <ul style="list-style-type: none"> • Client Rights Committee welcomed a new member, Dr. Walter Salinger who also serves on the Sandhills Center Board of Directors as well. <p>Network Leadership: No Report</p> <p>Quality Management Committee Azell Reeves reported:</p> <ul style="list-style-type: none"> • Tailored Plan Updates • Previous Tailored Plan launch date of July 1, 2021 has changed to a launch date of December 1, 2022 • Quarterly Report on Incidents & Grievances <p>Global CQI: No Report</p> <p>State CFAC: No Report</p>	
<p><u>Consumer Engagement & Empowerment Team Presentation</u> ShaValia Ingram</p>	<p>Chair Henkel introduced ShaValia Ingram, of DMH/DD/SAS, NCDHHS. Ms. Ingram reviewed the CEE update and announced important dates.</p> <ul style="list-style-type: none"> • Coping with holiday stress • HOPE for NC resources 	

	<ul style="list-style-type: none"> • DHHS in person trainings have resumed • Joint Update DMH/DD/SAS & DHB call - November 4 • State to Local Collaborative Meeting - November 22 • Governors Work Group (Social Determinants of Veteran Suicide) - November 18 • Pinehurst Conference - December 8-10 • Peer Support Specialist Training 	
<p><u>CFAC Member Announcements</u> Chair Henkel</p>	<ul style="list-style-type: none"> • Chair Henkel welcomed Jackie McLean of Hoke County as the newest member to CFAC. • Chair Henkel reminded members that we will not meet in December. • Client Rights is looking for a CFAC representative. Anyone interested can contact Anne Kimball. • Annual Homeless Walk and Food Drive at Hoke County High School – 4:6:00 p.m. on November 18. • Ron Unger sent a letter sharing his joy for the upcoming holiday and what it means to him personally 	
<p><u>Staff Liaison Announcements</u> Anne Kimball</p>	<p>Ms. Kimball made the following announcements:</p> <p>Regarding county realignments:</p> <ul style="list-style-type: none"> • Community Stakeholders Breakfast Meeting held in Davidson County on October 1 and Rockingham County on October 15 • Provider Forum Orientation for Davidson and Rockingham counties was held on October 29 • In person/virtual Members and Families meetings for Davidson and Rockingham Counties were held on October 29 and November 2 • Sandhills Center sincerely appreciates our CFAC Chair and Vice Chair for attending the Members & Families meeting in Rockingham and Davidson county Tailored Plan preparation continues for Sandhills Center <p>Ms. Kimball reviewed information in each member’s packet:</p>	

<u>Speakers from the Floor</u>	There were no speakers from the floor.	
<u>Adjourn</u>	The meeting adjourned at 6:42 p.m.	Ron Unger made a motion to adjourn the meeting. Azell Reeves seconded the motion. None opposed; the motion carried.