

Consumer & Family Advisory Committee (CFAC)

Date this meeting: 5/21/19

Date/time/location of next meeting: June 18, 2019, 6:15 p.m. at 185 Grant Street, West End, NC 27376

Attending: Leann Henkel, S Stephanie Antkowiak, Stephen Cohen, Loida Colonna, Shirley Hart, Ron Huber, Libby Jones, Chris Laughlin, Azell Reeves, Lori Richardson, Irma Robledo, Ron Unger

Absent: Bill Larrison, Cindy Mallernee, Ashley Wilcox

Excused: Bill Larrison, Cindy Mallernee

Unexcused: Ashley Wilcox

Sandhills Center Staff Liaison Present: Anne Kimball

Recorder: Sandra Dunlap

Sandhills Center Guest Staff: Marilyn Gilliam, Liz Hammond-Stebbins, Kellie Moran, Robert Nelson

NC DHHS Representative: None

TOPIC/SUBJECT	DISCUSSION/CONTENT	DECISION
<u>Call to Order</u> Chair Leann Henkel	Chair Henkel called the meeting to order at 6:20 p.m.	
<u>Approval of Minutes</u> April 16, 2019	The committee reviewed the minutes from the 4/16/19 meeting.	Stephen Cohen made a motion to accept the minutes as written. Ron Unger seconded the motion. The motion carried.
<u>Crisis Intervention Team (CIT) Training</u> Marilyn Gilliam, Kellie Moran, Robert Nelson	Anne Kimball introduced Marilyn Gilliam, Justice Systems Specialist, Kellie Moran, Justice Systems Clinical Liaison, and Robert Nelson, Justice Systems Clinical Liaison, all of Sandhills Center. Ms. Gilliam presented information about CIT's history, training modules, training outcomes, and how communities benefit by	

	<p>utilizing CIT trained responders. Ms. Moran and Mr. Nelson gave clinical insight and a detailed synopsis on how CIT is conducted. They also addressed which law enforcement/first responder agencies typically attend and how county/city budgets factor in on participation from those agencies that have not attended. Ms. Moran then presented detailed overview of the specialty courts in our catchment area.</p>							
<p><u>Grievances and Incidents Reports</u> Liz Hammond-Stebbins</p>	<p>Chair Henkel introduced Liz Hammond-Stebbins, Grievances & Incident Reports Manager of Sandhills Center. Ms. Hammond-Stebbins presented the Grievances & Incident Reports, also answered questions from the floor, and noted feedback from the committee.</p>							
<p><u>Consolidated Balance & Income Statement</u> Chair Leann Henkel</p>	<p style="text-align: center;">Consolidated Balance & Income Statement for: March 2019</p> <table border="1" style="margin-left: auto; margin-right: auto;"> <tr> <td style="text-align: center;">Total Revenues (YTD)</td> <td style="text-align: right;">235,313,862</td> </tr> <tr> <td style="text-align: center;">Total Expenditures (YTD)</td> <td style="text-align: right;">247,550,327</td> </tr> <tr> <td style="text-align: center;">Change in Fund Balance (YTD)</td> <td style="text-align: right;">(12,236,465)</td> </tr> </table>	Total Revenues (YTD)	235,313,862	Total Expenditures (YTD)	247,550,327	Change in Fund Balance (YTD)	(12,236,465)	
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<p><u>Committee Reports</u> Chair Henkel</p>	<p>Board of Directors: Chair Leann Henkel Chair Henkel reviewed the CEO Report in members’ handout packets and reminded the committee to ask questions or acknowledge concerns they may have with other members that serve on Sandhills Center’s Board of Directors.</p> <p>Client Rights Committee: Lori Richardson</p> <ul style="list-style-type: none"> • Quarterly Incidents and Grievances Reports <p>Global CQI: Lori Richardson</p> <ul style="list-style-type: none"> • Integrated Care • NCQA & Quality Management <p>Quality Management: Azell Reeves</p> <ul style="list-style-type: none"> • Quarterly meeting updates 							

	<p>Network Leadership: Lori Richardson</p> <ul style="list-style-type: none"> • Sandhills Center 2018-2019 Training Plan • Quality Improvement Projects • Committee Vacancy 	
<p><u>CFAC Member Announcements</u> Chair Henkel</p>	<p>Lori Richardson reported on topics from Legislative Day.</p> <ul style="list-style-type: none"> • HB 963 • HB 983 • Press Conference <p>Ron Unger has rekindled his interest in serving as a politician.</p>	
<p><u>Staff Liaison Announcements</u> Anne Kimball</p>	<p>Ms. Kimball reviewed the handouts in members' packets:</p> <ul style="list-style-type: none"> • Unapproved Minutes, April 2019 • Consolidated Balance and Income Statement • CEO Report • 1915 (b)/(c) Medicaid Waiver Operations Report • Lee/Montgomery County Dashboards • Quarterly Incidents and Grievances Reports • CIT Communication Cards---Z 	
<p><u>Other Business</u></p>	<p>There was no other business.</p>	
<p><u>Speakers from the Floor</u></p>	<p>There were no speakers from the floor.</p>	
<p><u>Adjourn</u></p>	<p>The meeting adjourned at 7:40 p.m.</p>	<p>Stephen Cohen made a motion to adjourn. Chris Laughlin seconded the motion. The motion carried.</p>