

Consumer & Family Advisory Committee (CFAC)

Date this meeting: 3/21/17

Date/time/location of next meeting: April 18, 2017, 6:15 p.m. – 1120 Seven Lakes Rd, West End, NC

Attending: Leann Henkel, Stephanie Antkowiak, Stephen Cohen, Loida Colonna, Shirley Hart, Ron Huber, Libby Jones, Chris Laughlin, Cindy Mallernee, I. Azell Reeves, Lori Richardson, Irma Robledo, Ronald Unger, Ashley Wilcox

Absent: Ann Flaherty, Tonya Gray, Marianne Kernan, Jennifer Tarlton

Excused: Ann Flaherty, Tonya Gray, Marianne Kernan, Jennifer Tarlton

Unexcused:

Sandhills Center Staff Liaison Present: Anne Kimball

Sandhills Center Guest Staff: Mary Kidd

DHHS Representative Present: C. J. Lewis

Recorder: Sandra Dunlap

TOPIC/SUBJECT	DISCUSSION/CONTENT	DECISION
<u>Call to Order</u> Chair Leann Henkel	The meeting was called to order at 6:20 p.m. by Chair Henkel.	
<u>Approval of Minutes</u> February 21, 2017	The committee reviewed the minutes from the 2/21/17 meeting.	The minutes were reviewed by the committee. Chris Laughlin made a motion to accept the minutes as written. Stephen Cohen seconded the motion. The motion carried.

<p><u>Quarterly Management Reports</u> Mary Kidd</p>	<p>Chair Henkel introduced Mary Kidd, Complaints and Incident Manager, of Sandhills Center's Quality Management unit. Ms. Kidd presented the Quarterly Sandhills Center monitoring, investigations, complaints and incident reports to the committee. Ms. Kidd answered questions from the floor.</p>							
<p><u>Report from the Division of MH/DD/SAS</u> C. J. Lewis</p>	<p>Mr. Lewis distributed the Community Engagement & Empowerment local annual group-evaluation questionnaire. He asked the committee to review the questions and at the appropriated meeting answer the survey in consensus form. Mr. Lewis also made the following announcements:</p> <ul style="list-style-type: none"> • This year SWOT/C will focus on public membership. • Mandy Cohen was present at the State CFAC meeting and was receptive of the CFAC mission. • The next State CFAC will be in Raleigh at Dorothy Dix campus on April 12. • State to Local conference call will be on April19. 							
<p><u>Consolidated Balance & Income Statement</u> Anne Kimball</p>	<p style="text-align: center;">Consolidated Balance & Income Statement for: January 31, 2017</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 50%; text-align: center;">Total Revenues (YTD)</td> <td style="width: 50%; text-align: right;">\$168,383,204</td> </tr> <tr> <td style="text-align: center;">Total Expenditures (YTD)</td> <td style="text-align: right;">\$178,058,198</td> </tr> <tr> <td style="text-align: center;">Change in Fund Balance (YTD)</td> <td style="text-align: right;">(\$9,674,994)</td> </tr> </table>	Total Revenues (YTD)	\$168,383,204	Total Expenditures (YTD)	\$178,058,198	Change in Fund Balance (YTD)	(\$9,674,994)	
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<p><u>Committee Reports</u> Chair Henkel Shirley Hart Lori Richardson</p>	<p>Board of Directors: Ms. Henkel and Ms. Hart reported</p> <ul style="list-style-type: none"> • Refurbishing costs of the Asheboro location to accommodate facility based crisis services were discussed. • New building costs and updates were reviewed. • A meeting with LME/MCO's and the NC DHHS Secretary, Dr. Mandy Cohen will be March 31. • A revised Sandhills Center organizational chart was distributed to Board members. 							

	<p>Network Leadership: Ms. Richardson reported:</p> <ul style="list-style-type: none"> • A policy review was completed. • The revised Sandhills Center handbook is now available on the website. • Utilization Management is 99% compliant in all standards. • Care Coordination has hired a new MH/SA Coordinator for the Asheboro location. • Quality of Care reports were reviewed. • Access2Care had 40 screenings in January. • Block Grant funding is expected which will give the State more oversight. • The Governor’s budget was reviewed. • Mega Rules leniency for PMPM (per member per month). <p>Global CQI: Ms. Richardson reported:</p> <ul style="list-style-type: none"> • Newsletter Living with Asthma is now available. • Training needs have been identified. • Quality Improvement Projects were reviewed. • A resource list for consumers who are uninsured has been developed. <p>Program Planning & Operations: Ms. Hart reported:</p> <ul style="list-style-type: none"> • Dr. Thelma King presented on staff development. 	
<p><u>CFAC Member Announcements</u></p>	<p>Chris Laughlin was invited to attend a town hall meeting in Pinehurst on Thursday, March 22, to discuss the progress of the President’s 100 day commitments.</p> <p>Stephanie Antkowiak and Libby Jones attended the Wrightslaw Special Education and Advocacy Conference and stated the information they received was very useful.</p> <p>Stephanie Antkowiak announced the Self Advocates Conference will be held Saturday, March 25 at the Embassy Suites in Greensboro.</p> <p>Stephanie Antkowiak attended a free Upward to Financial Stability Conference (train the trainer) for self-advocates and professionals.</p>	

<p><u>Staff Liaison Announcements</u> Anne Kimball</p>	<p>Ms. Kimball made the following announcements and reviewed the handouts in members' packets.</p> <p>Committee members were asked to complete a CFAC retreat survey. The deadline to submit completed surveys by email or postal service no later than April 4.</p> <p>A Community Stakeholders' Breakfast Meeting for Anson County will be held on Friday, March 31, 2017, at the Lockhart Taylor Center in Wadesboro at 8:30 a.m.</p> <p>Committee Member Meeting Packet:</p> <ul style="list-style-type: none"> • CFAC March 2017 Meeting Agenda • Unapproved minutes February 2017 • Consolidated Balance and Income January 2017 • CEO Report March 2017 • 1915 (b)/(c) Medicaid Waiver Operations Report February 2017 • Anson County Dashboard • CFAC Retreat Survey 	
<p><u>Other Business</u></p>		
<p><u>Speakers from the Floor</u></p>	<p>There were no speakers from the floor.</p>	
<p><u>Adjourn</u></p>	<p>The meeting adjourned at 7:37 p.m.</p>	<p>Stephen Cohen made a motion to adjourn. Ron Huber seconded the motion. The motion carried. None opposed.</p>