

## Consumer & Family Advisory Committee (CFAC)

Date this meeting: 6/19/18

Date/time/location of next meeting: August 21, 2018, 6:15 p.m. at 185 Grant Street, West End, NC 27376

Attending: I. Azell Reeves, Stephanie Antkowiak, Stephen Cohen, Loida Colonna, Shirley Hart, Ron Huber, Libby Jones, Chris Laughlin, Lori Richardson, Irma Robledo, Ron Unger

Absent: Leann Henkel, Cindy Mallernee, Ashley Wilcox

Excused: Leann Henkel, Cindy Mallernee, Ashley Wilcox

Unexcused:

Sandhills Center Staff Liaison Present: Anne Kimball

Recorder: Sandra Dunlap

DHHS Representative: Suzanne Thompson

<b>TOPIC/SUBJECT</b>	<b>DISCUSSION/CONTENT</b>	<b>DECISION</b>
<b>Call to Order</b> Vice Chair I. Azell Reeves	The meeting was called to order at 6:18 p.m. by Vice Chair Reeves.	
<b>Approval of Minutes</b> May 15, 2018	The committee reviewed the minutes from the 5/15/18 meeting.	Ron Unger made a motion to accept the minutes as written. Shirley Hart seconded the motion. The motion carried.
<b>Annual Review of Sandhills Center Website</b> Heather Odendahl	Vice Chair Reeves introduced Heather Odendahl, Communications Specialist, of Sandhills Center. Ms. Odendahl reviewed: <ul style="list-style-type: none"><li>• Sandhills Center's website</li><li>• Functionality of the website, both desktop and mobile.</li><li>• Access2Care Screening tool.</li></ul>	

	<ul style="list-style-type: none"> <li>Process for updates to the website.</li> </ul> <p>Ms. Odendahl answered questions from the floor and noted committee member feedback. Libby Jones suggested a Family Supports page.</p>							
<p><b><u>Quarterly Management Reports</u></b> Mary Kidd</p>	<p>Vice Chair Reeves introduced Mary Kidd, Complaints and Incident Manager, of Sandhills Center’s Quality Management unit. Ms. Kidd presented the quarterly Sandhills Center monitoring, investigations, complaints, and incident reports to the committee.</p> <p>Ms. Kidd suggested a case study review at a future meeting and she answered questions from the floor.</p>							
<p><b><u>CFAC Self-Appraisal</u></b> Suzanne Thompson</p>	<p>Vice Chair Reeves introduced Suzanne Thompson, NC DMH/DD/SAS. Ms. Thompson led the SWOT Analysis self-appraisal activity with members. Ms. Thompson asked members to return their completed self-appraisals to Anne Kimball by the week’s end.</p>	<p>Anne Kimball will send completed self-appraisals she receives to Ms. Thompson.</p>						
<p><b><u>Consolidated Balance &amp; Income Statement</u></b> I. Azell Reeves</p>	<p style="text-align: center;">Consolidated Balance &amp; Income Statement for: April 30, 2018</p> <table border="1" style="margin-left: auto; margin-right: auto;"> <tr> <td style="text-align: center;">Total Revenues (YTD)</td> <td style="text-align: right;">260,752,707</td> </tr> <tr> <td style="text-align: center;">Total Expenditures (YTD)</td> <td style="text-align: right;">261,781,102</td> </tr> <tr> <td style="text-align: center;">Change in Fund Balance (YTD)</td> <td style="text-align: right;">(1,028,395)</td> </tr> </table>	Total Revenues (YTD)	260,752,707	Total Expenditures (YTD)	261,781,102	Change in Fund Balance (YTD)	(1,028,395)	
Total Revenues (YTD)	260,752,707							
Total Expenditures (YTD)	261,781,102							
Change in Fund Balance (YTD)	(1,028,395)							
<p><b><u>Committee Reports</u></b> I. Azell Reeves</p>	<p>Tabled.</p>							
<p><b><u>CFAC Member Announcements</u></b> I. Azell Reeves</p>	<p><b>State CFAC:</b></p> <p>Lori Richardson gave a report on the committee’s most recent meeting.</p> <ul style="list-style-type: none"> <li>Self-Advocacy Day was held on May 22 in Raleigh. Approximately 50 members from local CFACs were in attendance.</li> </ul>							

	<ul style="list-style-type: none"> <li>• A press conference was held and representatives from the State CFAC spoke on what the expectations and responsibilities are of CFAC members.</li> <li>• Technical assistance was requested from Mecklenburg and will be discussed further at the July meeting.</li> <li>• Nominations and elections were held; the election is being contested.</li> <li>• Cardinal CEO Trey Sutton stated the \$3.8 million that Cardinal was overpaid would be reconciled through services offered to people from their waiting list.</li> <li>• The suicide lifeline funding was removed from the State budget.</li> <li>• The NC DHHS Consumer Perception of Care Survey was conducted and the reports will be made available the latter part of June.</li> <li>• There are seven vacancies on the State CFAC.</li> </ul> <p>I. Azell Reeves announced the State to Local CFAC Conference Call will be held June 20.</p> <p>Libby Jones announced she has copies to share of the power point presentations that were presented at Self-Advocacy Day.</p> <p>Lori Richardson announced 30 stakeholders attended the Montgomery County Community Stakeholders’ Breakfast Meeting on May 31.</p> <p>Ron Unger announced he will attend a veterans’ information session at the Richmond Center on June 27.</p>	
<p><b><u>Staff Liaison</u></b>  <b><u>Announcements</u></b>  Anne Kimball</p>	<p>Ms. Kimball reviewed the handouts in members’ packets.</p> <p>Committee Member Meeting Packet:</p> <ul style="list-style-type: none"> <li>• CFAC June 2018 Meeting Agenda</li> <li>• Unapproved Minutes, May 2018</li> <li>• Consolidated Balance and Income Statement</li> <li>• CEO Report</li> <li>• 1915 (b)/(c) Medicaid Waiver Operations Report</li> <li>• Quarterly Complaints and Incident Reports</li> <li>• Community Engagement and Empowerment Self-Evaluation Survey</li> </ul>	

<b><u>Other Business</u></b>	There was no other business.	
<b><u>Speakers from the Floor</u></b>	There were no speakers from the floor.	
<b><u>Adjourn</u></b>	The meeting adjourned at 8:17 p.m.	Stephen Cohen made a motion to adjourn. Ron Unger seconded the motion. The motion carried.