

## **Consumer & Family Advisory Committee (CFAC)**

Date this meeting: 1/17/23 - **Meeting held both in-person and virtually (WebEx).**

Date/time/location of next meeting: February 21, 2023, at 6:15 p.m. @ Randolph County Office Building – 725 McDowell Rd, Asheboro & via WebEx

Attending: Leann Henkel, Stephen Cohen, Loida Colonna, Ricky Graves, Jamie Hallman, Ron Huber, Libby Jones, Chris Laughlin, Cindy Mallernee, Jackie McLean, Azell Reeves, Ida Shaw, Donna Steinbach, Ron Unger, Paige Wilhoit

Absent: Michael Ayers, Candice Doss, Tonya Gray, Irma Robledo

Guest(s):

Sandhills Center Staff Liaison: Anne Kimball

Recorder: Sandra Dunlap

Sandhills Center Staff: April Cline, Jasmin Jones

NC DHHS Representative: Suzanne Thompson

<b>TOPIC/SUBJECT</b>	<b>DISCUSSION/CONTENT</b>	<b>DECISION</b>
<b><u>Call to Order</u></b> Chair Leann Henkel	Chair Henkel called the meeting to order at 6:21 p.m.	
<b><u>Welcome &amp; Introductions</u></b> Chair Henkel	Chair Henkel welcomed everyone to the meeting and asked members both in person and virtual to introduce themselves.	

TOPIC/SUBJECT	DISCUSSION/CONTENT	DECISION
<p><b><u>Approval of Minutes</u></b> November 15, 2022</p>	<p>The committee reviewed the minutes from the 11/15/22 meeting.</p>	<p>Ron Unger made a motion to approve the October minutes with a correction request from Chair Henkel. Stephen Cohen seconded the motion. None opposed; the motion carried.</p>
<p><b><u>Family Support Program</u></b> April Cline</p>	<p>Chair Henkel introduced April Cline, System of Care Director of Sandhills Center. Ms. Cline gave a detailed overview of System of Care, and the enhancements that are being implemented to support Tailored Plan requirements. She also answered questions from members.</p> <ul style="list-style-type: none"> <li>• Family Support Program</li> <li>• Training for Families</li> <li>• Support Groups</li> <li>• Family Partners</li> <li>• Family Resources</li> <li>• Tailored Plan Launch</li> </ul>	<p>Ms. Cline will forward referral information to Sandra Dunlap for distribution to the committee.</p>
<p><b><u>Committee Reports</u></b></p>	<p><b>Board of Directors:</b> CEO report included in member packets. Jackie McLean reported:</p> <ul style="list-style-type: none"> <li>• Buildings Updates</li> <li>• Redesigning and Security of Facility Based Crisis Centers</li> <li>• Staff Expansion</li> <li>• Tailored Plan Updates</li> <li>• Financial Reports</li> <li>• Employee Longevity Awards</li> </ul> <p><b>Client Rights Committee: Next Meeting February</b></p> <p><b>Global CQI: No Report</b></p>	

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	<p><b>Network Leadership:</b> Leann Henkel reported:</p> <ul style="list-style-type: none"> <li>• Sandhills Center CFAC Updates</li> <li>• Tailored Plan Updates</li> <li>• Medicaid Waiver Report</li> </ul> <p><b>Quality Management Committee: Next Meeting January 24</b></p> <p><b>State to Local CFAC Collaborative:</b> Azell Reeves reported on the following:</p> <ul style="list-style-type: none"> <li>• Legislative Day, March 7, 2023</li> <li>• Sandhills Center CFAC Updates</li> </ul>							
<p><b><u>Consolidated Balance &amp; Income Statement</u></b> Chair Henkel</p>	<p>Chair Henkel reviewed the November 30, 2022, Consolidated Balance Sheet and Income Statement reviewed the week prior by the Board of Directors. A copy was included in each member's packet.</p> <p style="text-align: center;">Consolidated Balance &amp; Income Statement for: November 30, 2022</p> <table border="1" data-bbox="531 1089 1587 1198"> <tr> <td>Total Revenues (YTD)</td> <td style="text-align: right;">222,046,155</td> </tr> <tr> <td>Total Expenditures (YTD)</td> <td style="text-align: right;">223,166,942</td> </tr> <tr> <td>Change in Fund Balance (YTD)</td> <td style="text-align: right;">3,120,786</td> </tr> </table>	Total Revenues (YTD)	222,046,155	Total Expenditures (YTD)	223,166,942	Change in Fund Balance (YTD)	3,120,786	
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<p><b><u>Consumer Engagement &amp; Empowerment Team</u></b> Suzanne Thompson</p>	<p>Chair Henkel introduced Suzanne Thompson of NC DMH/DD/SAS, NCDHHS. Ms. Thompson announced the following:</p> <ul style="list-style-type: none"> <li>• Medicaid Ombudsman meeting, Wednesday, January 18 @ 2:00</li> <li>• Tailored Plan Back Porch Chat, Thursday, January 19 @ 5:30</li> <li>• Joint Consumer Call w/DMH &amp; DHB January 23 @ 2:00</li> </ul>							

TOPIC/SUBJECT	DISCUSSION/CONTENT	DECISION
	<ul style="list-style-type: none"> <li>• State to Local CFAC call, January 25 @ 6:00</li> <li>• Provider Call, February 2 @3:00</li> <li>• State CFAC, February 8 @ 9:00</li> </ul>	
<p style="text-align: center;"><b><u>CFAC Member Announcements &amp; Discussions</u></b> Chair Henkel</p>	<p>Ron Unger has an appointment with an agency to help him find employment.</p>	
<p style="text-align: center;"><b><u>Staff Liaison Announcements</u></b> Anne Kimball</p>	<p>Ms. Kimball made the following announcements:</p> <ul style="list-style-type: none"> <li>• Community Stakeholder Breakfast for Moore County is scheduled for January 27.</li> </ul> <p>Ms. Kimball reviewed information in each member's packet:</p> <ul style="list-style-type: none"> <li>• CFAC Agenda January 10, 2023</li> <li>• Medicaid Waiver Operations Report December 2022</li> <li>• Chief Executive Officer Report</li> <li>• Consolidated Balance Sheet and Income Statement</li> <li>• CIT Calendar 2023</li> <li>• Community Stakeholders Breakfast Meetings</li> <li>• Updated Travel Expense Report</li> </ul>	
<p style="text-align: center;"><b><u>Speakers from the Floor</u></b></p>	<p>There were no speakers from the floor.</p>	
<p style="text-align: center;"><b><u>Adjourn</u></b></p>	<p>The meeting adjourned at 7:32 p.m. with thanks from Chair Henkel for everyone's attendance and participation.</p>	<p>Stephen Cohen made a motion to adjourn the meeting. Libby Jones seconded the motion. None opposed; the motion carried.</p>

