

Consumer & Family Advisory Committee (CFAC)

Date this meeting: 2/18/20

Date/time/location of next meeting: March 16, 2020, 6:15 p.m. at 185 Grant Street, West End, NC 27376

Attending: Leann Henkel, Stephanie Antkowiak, Stephen Cohen, Loida Colonna, Shirley Hart, Ron Huber, Cindy Mallernee, Azell Reeves, Lori Richardson, Irma Robledo, Ron Unger

Absent: Tonya Gray, Libby Jones, Chris Laughlin

Excused:

Guest: Duane Unger

Sandhills Center Staff Liaison: Anne Kimball

Recorder: Sandra Dunlap

Sandhills Center Guest Staff: Jeff McKay

NC DHHS Representative: Wes Rider

TOPIC/SUBJECT	DISCUSSION/CONTENT	DECISION
Call to Order Chair Leann Henkel	Chair Henkel called the meeting to order at 6:18 p.m.	
Welcome & Introductions Chair Leann Henkel	Chair Henkel led introductions, and welcomed everyone to the meeting.	
Approval of Minutes January 21, 2020	The committee reviewed the minutes from the 1/21/20 meeting. . The following needed corrections were noted: <ul style="list-style-type: none">• Call to Order omit "In the absence of the Chair, Vice Chair I. Azell Reeves " add Chair Henkel.	Irma Robledo made a motion to accept the minutes with noted corrections. Ron Unger seconded the motion. The motion carried.

<p><u>Sandhills Center Program Integrity Unit</u> Jeff McKay</p>	<p>Chair Henkel introduced Jeff McKay, Program Integrity Director of Sandhills Center. Mr. McKay presented on how Sandhills Center reviews/investigates fraud and abuse reports and allegations. Mr. McKay also answered members' questions and noted feedback from the committee.</p>							
<p><u>Consolidated Balance & Income Statement</u> Chair Henkel</p>	<p style="text-align: center;">Consolidated Balance & Income Statement for: December 2019</p> <table border="1" style="margin-left: auto; margin-right: auto;"> <tr> <td style="text-align: center;">Total Revenues (YTD)</td> <td style="text-align: right;">167,037,453</td> </tr> <tr> <td style="text-align: center;">Total Expenditures (YTD)</td> <td style="text-align: right;">171,460,265</td> </tr> <tr> <td style="text-align: center;">Change in Fund Balance (YTD)</td> <td style="text-align: right;">(4,422,812)</td> </tr> </table>	Total Revenues (YTD)	167,037,453	Total Expenditures (YTD)	171,460,265	Change in Fund Balance (YTD)	(4,422,812)	
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<p><u>Consumer Engagement & Empowerment Team</u> Wes Rider</p>	<p>Chair Henkel introduced Wes Rider, Mental Health Program Coordinator, DMH/DD/SAS, DHHS. Mr. Rider shared upcoming events with the committee. He also commended Lori Richardson for her commitment to State CFAC.</p>							
<p><u>Committee Reports</u> Chair Leann Henkel</p>	<p>Board of Directors: Ms. Henkel reported:</p> <ul style="list-style-type: none"> • Sandhills Center has entered into an agreement to purchase property at Robert Porcher Way for relocation of the Greensboro office. • Updates on facility based crisis centers for Asheboro, Guilford, and Richmond counties. • Currently reviewing Board by-laws. <p>Client Rights Committee: Ms. Richardson reported:</p> <ul style="list-style-type: none"> • Liz Hammond-Stebbins presented Grievances & Incident Reports as well as an indepth case study. <p>Global CQI: Lori Richardson reported:</p> <ul style="list-style-type: none"> • Megan Tarver presented on System of Care (SOC) and the role of the SOC coordinators. • Mary Kidd presented Quality of Care concerns and NCQA accreditation. 							

	<ul style="list-style-type: none"> • Member and Provider handbooks updates. <p>Quality Management Committee: Ms. Reeves reported:</p> <ul style="list-style-type: none"> • Discussion on the role of Sandhills Center when people who are receiving services once a person is discharged from prison. <p>Network Leadership Committee: Next Meeting is March 12, 2020</p> <p>State CFAC: Lori Richardson reported:</p> <ul style="list-style-type: none"> • Discussion on the Proposal for Member Advisory, Transition of Care, and Behavioral I/DD Tailored plan white papers. • Q & A with Dr. Mandy Cohen, Secretary of NC DHHS. • TCLI program updates. • Kody Kinsley, Deputy Secretary of NC DHHS spoke on Medicaid Expansion. • Legislative Advisory Day May 19, 2020 	
<p>CFAC Member Announcements Chair Leann Henkel</p>	<p>Shirley Hart stated on February 27, Sandhills and Tia Hart to host a suicide prevention training.</p>	
<p>Staff Liaison Announcements Anne Kimball</p>	<p>Anne Kimball announced</p> <ul style="list-style-type: none"> • Hoke County Community Stakeholders' Breakfast Meeting on February 28. • Daymark Recovery Services will present on the Facility Based Crisis Centers and services at the March CFAC meeting. • Elizabeth Hunter, Divisional Director for Anti Human Trafficking for the Salvation Army NC/SC, will present on Labor and Sex Trafficking at the May CFAC meeting. • Sandhills Center Quarterly/Annual Report hardcopies will be available at the March CFAC meeting and are available via Sandhills Center website. • Guilford County has kicked off the first CIT training of 2020. <p>Ms. Kimball reviewed the handouts in members' packets:</p>	

	<ul style="list-style-type: none"> • Unapproved Minutes January 21, 2019 • Consolidated Balance and Income Statement • CEO Report • 1915 (b)/(c) Medicaid Waiver Operations Report • CIT 2020 Calendar • Program Integrity Presentation 	
<u>Other Business</u>	There was no other business.	
<u>Speakers from the Floor</u>	There were no speakers from the floor.	
<u>Adjourn</u>	The meeting adjourned at 7:26 p.m.	Stephen Cohen made a motion to adjourn. Ron Huber seconded the motion. The motion carried.