

Consumer & Family Advisory Committee (CFAC)

Date this meeting: 2/19/19

Date/time/location of next meeting: March 19, 2019, 6:15 p.m. at 185 Grant Street, West End, NC 27376

Attending: Leann Henkel, Stephanie Antkowiak, Stephen Cohen, Loida Colonna, Ron Huber, Cindy Mallernee, Azell Reeves, Lori Richardson, Irma Robledo, Ron Unger

Absent: Shirley Hart, Libby Jones, Bill Larrison, Chris Laughlin, Ashley Wilcox

Excused: Shirley Hart, Libby Jones, Bill Larrison, Chris Laughlin, Ashley Wilcox

Unexcused:

Sandhills Center Staff Liaison Present: Anne Kimball

Recorder: Sandra Dunlap

Sandhills Center Guest Staff: Anthony Ward

NC DHHS Representative: Wes Rider

TOPIC/SUBJECT	DISCUSSION/CONTENT	DECISION
<u>Call to Order</u> Chair Leann Henkel	Chair Henkel called the meeting to order at 6:17 p.m.	
<u>Approval of Minutes</u> January 15, 2018	The committee reviewed the minutes from the 1/15/19 meeting.	Stephen Cohen made a motion to accept the minutes as written. Ronald Unger seconded the motion. The motion carried.
<u>Overview of Standard and Tailored Plans</u> Anthony Ward	Chair Henkel introduced Anthony Ward, Deputy Director/COO of Sandhills Center. Mr. Ward presented an overview of the Standard and Tailored Plans to the committee. He distributed the NC Medicaid Managed Care Prepaid Health Plan Contract Awards fact sheet and discussed the companies that won the Prepaid Health Plan contracts. Mr. Ward answered questions from the floor and encouraged	

	<p>members to alert State officials of their questions and concerns at the Statewide CFAC meeting.</p> <p>Committee members will seek answers to their concerns such as:</p> <ul style="list-style-type: none"> • Educational resources that can assist beneficiaries and their families to better understand the Prepaid Health Plans • Ombudsman appointment • CFAC language in Standard and Tailored Plans • Medication and durable medical equipment for non-Innovation Waiver • Incentives for contract holders for continual service • Re-investment in community services by contractors 							
<p><u>Consolidated Balance & Income Statement</u> Chair Leann Henkel</p>	<p style="text-align: center;">Consolidated Balance & Income Statement for: December 31, 2018</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 50%; text-align: center;">Total Revenues (YTD)</td> <td style="width: 50%; text-align: right;">154,349,748</td> </tr> <tr> <td style="text-align: center;">Total Expenditures (YTD)</td> <td style="text-align: right;">159,653,508</td> </tr> <tr> <td style="text-align: center;">Change in Fund Balance (YTD)</td> <td style="text-align: right;">(5,303,760)</td> </tr> </table>	Total Revenues (YTD)	154,349,748	Total Expenditures (YTD)	159,653,508	Change in Fund Balance (YTD)	(5,303,760)	
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<p><u>Committee Reports</u> Chair Henkel Tabled</p>	<p>Board of Directors:</p> <p>Client Rights Committee:</p> <p>Global CQI:</p> <p>Quality Management:</p> <p>Network Leadership:</p> <p>State CFAC:</p>							
<p><u>Discussion of Statewide CFAC Meeting</u> Chair Leann Henkel</p>	<p>Chair Henkel asked Anne Kimball to speak on Statewide CFAC meeting. Ms. Kimball gave an update on the Statewide CFAC meeting.</p> <ul style="list-style-type: none"> • Statewide CFAC meeting venue will be The Lusk Center in Greensboro 							

	<ul style="list-style-type: none"> • Agenda outline has been created • Save the Date with registration link was sent by Suzanne Thompson to CFAC's • Kathy Nichols and Dave Richard are guest speakers • CFAC discussion will be facilitated by Suzanne Thompson and CJ Lewis • Welcome packet and lunch catering are being coordinated <p>Ms. Kimball asked members to be mindful about volunteering to help with tasks such as, greeting visitors, setup, and clean up.</p>	
<p><u>NC DHHS Liaison Announcements</u> Wes Rider</p>	<p>Mr. Rider gave recognition to Lori Richardson for serving on State CFAC and thanked Sandhills Center CFAC for hosting the Statewide CFAC meeting in April.</p> <ul style="list-style-type: none"> • State to Local CFAC call will be Wednesday, February 20 • State CFAC opening for a short term seat • Three openings for State CFAC starting July 1, 2019 • Application assistance offered by DHHS • Consumer Empowerment and Engagement Team update publication was sent to CFAC members by way of email 	
<p><u>CFAC Member Announcements</u> Chair Henkel</p>	<p>There were no member announcements.</p>	
<p><u>Staff Liaison Announcements</u> Anne Kimball</p>	<p>Ms. Kimball announced the Sandhills Center Community Stakeholders' Breakfast Meeting for Hoke County will be held on February 22, at FirstHealth-Hoke Campus.</p> <p>She also reviewed the handouts in members' packets:</p> <ul style="list-style-type: none"> • Unapproved Minutes, January 2019 • Consolidated Balance and Income Statement • CEO Report • 1915 (b)/(c) Medicaid Waiver Operations Report 	

	<ul style="list-style-type: none">• Moore County Dashboard• Sandhills Center Annual Report• Statewide CFAC Save the Date Invitation	
<u>Other Business</u>	There was no other business.	
<u>Speakers from the Floor</u>	There were no speakers from the floor.	
<u>Adjourn</u>	The meeting adjourned at 8:32 p.m.	Stephen Cohen made a motion to adjourn. Ron Huber seconded the motion. The motion carried.