

CLIENT RIGHTS COMMITTEE (CRC)

Date this meeting: February 12, 2019

APPROVED

Date/time/location of next meeting: May 14, 2019, at 5:00 p.m., 185 Grant St., 1st Floor Conference Room, West End NC

Attending: George E. Reynolds, Jr., Carol Whitaker, Lori Richardson, Bill Larrison, Walter Ferguson, Nancy McNiff, Ross Streater

Absent: Teresa Butler

Liaison: Anne Kimball

Guest(s): Liz Hammond-Stebbins, Mary Kidd

Recorder: Joann Cozart

TOPIC/SUBJECT	DISCUSSION/CONTENT	DECISION
<p>Call to Order</p> <hr/> <p>Anne Kimball, Liaison</p>	<ul style="list-style-type: none">➤ The meeting was called to order at 5:05 p.m. by Anne Kimball.➤ Ms. Kimball announced the passing of committee member Anthony Copeland, Montgomery County Commissioner. The committee held a moment of silence in his memory.	
<p>Approval of Minutes</p> <hr/> <p>Anne Kimball, Liaison</p>	<ul style="list-style-type: none">➤ Minutes of the November 13, 2018, meeting of the Client Rights Committee were reviewed.	<p>Bill Larrison made a motion to accept the meeting minutes from November 13, 2018. George E. Reynolds, Jr., seconded the motion. Members present voted unanimously to approve the minutes.</p>
<p>Quarterly Grievances Report October-December 2018</p> <hr/> <p>Liz Hammond-Stebbins Complaints & Incidents Manager</p>	<ul style="list-style-type: none">➤ Ms. Stebbins informed the committee that the state has initiated the transitioning of using the word “complaints” to “grievances.” As such, Sandhills Center will follow suit.➤ As per the November 13, 2018 meeting, Ms. Stebbins presented a PowerPoint presentation showing 2nd quarter grievances report substantiations.➤ Ms. Stebbins reviewed the Quarterly Grievances Report for October-December 2018. A handout was provided to committee members. Ms. Stebbins and Ms. Kidd responded to questions from the committee.	

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<p>Quarterly Incidents Report October-December 2018</p> <hr/> <p>Liz Hammond-Stebbins Complaints & Incidents Manager</p>	<ul style="list-style-type: none"> ➤ Ms. Stebbins reviewed the Quarterly Incidents Report for October-December 2018. A handout was provided to committee members. Ms. Stebbins responded to questions from the committee. ➤ Ms. Kidd discussed a PowerPoint presentation on suicide attempts for October-December 2018. Ms. Kidd responded to questions from the committee. 	
<p>Abuse, Neglect, Exploitation Report October-November 2018</p> <hr/> <p>Liz Hammond-Stebbins Complaints & Incidents Manager</p>	<ul style="list-style-type: none"> ➤ As per the November 13, 2018 meeting, Ms. Stebbins discussed the Abuse, Neglect & Exploitation Report for October-November 2018. ➤ This report showed 25 total allegations of abuse, neglect & exploitation against provider staff. Of the 25, 19 were not substantiated and six (6) were substantiated. Of the six (6), four (4) were terminated; one received additional training and one received a final warning. ➤ Ms. Stebbins and Ms. Kidd responded to questions from the committee. 	
<p>Other Business</p>	<ul style="list-style-type: none"> ➤ There was no other business. 	
<p>Handouts</p>	<ul style="list-style-type: none"> ➤ Agenda ➤ Sandhills Center Client Rights Committee meeting minutes, November 13, 2018 ➤ Quarterly Grievances & Incident Reports 	
<p>Adjournment</p>		<p>The meeting adjourned at 6:00 p.m.</p>