

CLIENT RIGHTS COMMITTEE (CRC)

Date this meeting: February 11, 2020

APPROVED

Date/time/location of next meeting: May 12, 2020, at 5:00 p.m., 185 Grant St., 1st Floor Conference Room, West End

Attending: George E. Reynolds, Jr., Lori Richardson, Carol Whitaker, Walter Ferguson

Absent: Ross Streater

Liaison: Anne Kimball

Guest(s): Liz Hammond-Stebbins

Recorder: Joann Cozart

TOPIC/SUBJECT	DISCUSSION/CONTENT	DECISION
Call to Order _____ Carol Whitaker, Chair	<ul style="list-style-type: none">➤ The meeting was called to order at 5:00 p.m. by Carol Whitaker.	
Approval of Minutes _____ Carol Whitaker, Chair	<ul style="list-style-type: none">➤ Minutes of the November 12, 2019, meeting of the Client Rights Committee were reviewed.	George E. Reynolds, Jr., made a motion to accept the meeting minutes from November 12, 2019. Lori Richardson seconded the motion. Members present voted unanimously to approve the minutes.
Grievances & Incidents Report October - December 2019 and Case Study _____ Liz Hammond-Stebbins Grievances & Incidents Manager	<ul style="list-style-type: none">➤ Ms. Stebbins reviewed the Quarterly Grievances & Incidents Report for October-December 2019. Ms. Stebbins responded to questions from the committee.➤ Ms. Stebbins presented a case study to the committee. After discussion of the case study, the committee has requested that Liz provide them with an update/resolution (via Anne Kimball) in regards to this case.	
Other Business	<ul style="list-style-type: none">➤ Ms. Whitaker informed the committee that Nancy McNiff has respectfully resigned from the committee due to personal reasons. The committee accepted her resignation.➤ Mr. George E. Reynolds, Jr. reported that CIT trainings are in-progress .	

TOPIC/SUBJECT	DISCUSSION/CONTENT	DECISION
Handouts	<ul style="list-style-type: none">➤ Agenda➤ Sandhills Center Client Rights Committee meeting minutes, November 12, 2019➤ Quarterly Grievances & Incident Reports	
Adjournment		The meeting adjourned at 5:45 p.m.