

CLIENT RIGHTS COMMITTEE (CRC)

APPROVED

Date this meeting: November 11, 2014

Date/time/location of next meeting: January 13, 2015, 5:00 p.m., 1120 Seven Lakes Drive, West End NC

Attending: Carol Whitaker, Lori Richardson, Carol B. DeBerry, Elaine Hayes, George E. Reynolds Jr., Marilyn Gilliam, Ross Streater, Anne Kimball

Excused: Leann Henkel

Absent: Teresa Butler, Nancy McNiff

Recorder: Anne Kimball

TOPIC/SUBJECT	DISCUSSION/CONTENT	DECISION
<u>Call to Order</u> Carol Whitaker, Chair	➤ The meeting was called to order at 5:00 p.m. by Carol Whitaker.	
<u>Approval of Minutes</u> Carol Whitaker, Chair	➤ Approval of minutes was delayed until the next meeting.	
<u>QMC Executive Summary for July – September 2014</u> Anne Kimball	➤ Ms. Kimball explained that since this was a Sandhills Center holiday, no other staff would be present at the meeting. She distributed copies of the executive summary from the Quality Management Committee for the first quarter of this fiscal year and reviewed it in its entirety. This report included information on quality improvement projects and on incidents, complaints and investigations for the period.	Ms. DeBerry requested a chart showing increases/decreases in incidents, complaints and investigations by county. Ms. Kimball will request this of the QM staff.
<u>Announcements</u>	➤ Marilyn Gilliam gave a report on the Project Safe Neighborhoods underway in Lee County under the leadership of the U.S. Attorney General’s Office. The project is aimed at reducing gun violence. Sandhills Center is a participant in the project. ➤ George E. Reynolds Jr. reported on the development of CIT training for corrections personnel. ➤ Ms. Kimball reported on a Sandhills Center project in partnership with county Departments of Social Service.	

TOPIC/SUBJECT	DISCUSSION/CONTENT	DECISION
Handouts	<ul style="list-style-type: none">➤ Agenda➤ Sandhills Center October 2014 Quarterly Community Report➤ Sandhills Center Member Handbook (Revised)	
Adjournment		The meeting was adjourned at 6:00 p.m.