

CLIENT RIGHTS COMMITTEE (CRC)

Date this meeting: October 13, 2015

Date/time/location of next meeting: February 9, 2016, 1120 Seven Lakes Drive, West End NC

Attending: George E. Reynolds, Jr., Lori Richardson, Teresa Butler, Carol Whitaker, Marilyn Gilliam, Leann Henkel

Absent: Ross Streater, Anthony Copeland, Nancy McNiff

Liaison: Anne Kimball

Guest: Anna Hearth, Mary Kidd (Sandhills Center)

Recorder: Joann Cozart

TOPIC/SUBJECT	DISCUSSION/CONTENT	DECISION
<p align="center">Call to Order</p> <hr/> <p align="center">Anne Kimball</p>	<ul style="list-style-type: none"> ➤ The meeting was called to order at 5:00 p.m. by Anne Kimball. 	
<p align="center">Approval of Minutes</p> <hr/> <p align="center">Anne Kimball</p>	<ul style="list-style-type: none"> ➤ George E. Reynolds, Jr. made a motion to accept the August 11, 2015 minutes. Lori Richardson seconded the motion. 	<p>Members present voted unanimously to approve the minutes.</p>
<p align="center">Quarterly Routine Monitoring Report April-June 2015</p> <hr/> <p align="center">Anna Hearth</p>	<ul style="list-style-type: none"> ➤ Anna Hearth shared the Quarterly Routine Monitoring Report for April-June 2015. A handout was provided to the committee members. Ms. Hearth responded to questions from the committee. 	
<p align="center">Quarterly Investigations Report April-June 2015</p> <hr/> <p align="center">Mary Kidd</p>	<ul style="list-style-type: none"> ➤ Mary Kidd reviewed the Quarterly Investigations Report for April-June 2015. A handout was provided to the committee members. Ms. Kidd responded to questions from the committee. 	
<p align="center">Quarterly Incident Report April-June 2015</p> <hr/> <p align="center">Anna Hearth</p>	<ul style="list-style-type: none"> ➤ Anna Hearth reviewed the Quarterly Incident Report for April-June 2015. A handout was provided to the committee members. Ms. Hearth responded to questions from the committee. 	

TOPIC/SUBJECT	DISCUSSION/CONTENT	DECISION
<p>Quarterly Complaint Report April-June 2015</p> <hr/> <p>Mary Kidd</p>	<ul style="list-style-type: none"> ➤ Mary Kidd reviewed the Quarterly Complaint Report for April-June 2015. A handout was provided to the committee members. Ms. Kidd responded to questions from the committee. 	
<p>Announcements</p>	<ul style="list-style-type: none"> ➤ Lori Richardson and George Reynolds Jr. spoke about the Kevin Hines engagement in Southern Pines. They stated Mr. Hines was a dynamic speaker, the presentation was good and it was very well attended. ➤ Mr. Reynolds spoke at Sandhills Community College about the services that are offered through NAMI and Sandhills Center. He has another speaking engagement at a church in Pinehurst as well. ➤ Marilyn Gilliam reported that Lee County will have their first CIT awards ceremony for the officers. They are planning for this to be an annual event. ➤ There was an error on the CRC meeting dates for 2015-16. The year will be changed to reflect 2016. 	
<p>Handouts</p>	<ul style="list-style-type: none"> ➤ Agenda ➤ Sandhills Center Clients Rights Committee meeting minutes 8/11/15 ➤ Quarterly Routine Monitoring Report ➤ Quarterly Investigations Report ➤ Quarterly Incident Report ➤ Quarterly Complaint Summary Report 	
<p>Adjournment</p>		<p>The meeting adjourned at 6:00 p.m.</p>