

CLIENT RIGHTS COMMITTEE (CRC)

APPROVED

Date this meeting: August 11, 2020

Note: Due to the COVID-19 pandemic and the Governor’s Safer-At-Home Order, this meeting was held by conference call.

Date/time/location of next meeting: November 10, 2020; Time and Location TBD

Attending: George E. Reynolds, Jr., Lori Richardson, Carolyn Whitaker

Absent: Walter Ferguson, Commissioner Ross Streater

Liaison: Anne Kimball

Guest(s): Liz Hammond-Stebbins

Recorder: Joann Cozart

TOPIC/SUBJECT	DISCUSSION/CONTENT	DECISION
<p>Call to Order</p> <hr/> <p>Carolyn Whitaker, Chair</p>	<p>➤ The meeting was called to order at 11:33 a.m. by Carol Whitaker. Roll-call was held.</p>	
<p>Approval of Minutes</p> <hr/> <p>Chair Whitaker</p>	<p>➤ Minutes of the May 11, 2020, meeting of the Client Rights Committee were reviewed.</p>	<p>George E. Reynolds, Jr., made a motion to accept the meeting minutes from May 11, 2020. Lori Richardson, seconded the motion. Members present voted unanimously to approve the minutes.</p>
<p>Incidents & Grievances Report April-June 2020 and Case Studies</p> <hr/> <p>Liz Hammond-Stebbins Incidents & Grievances Manager</p>	<p>➤ Ms. Stebbins reviewed the Quarterly Incidents & Grievances Report for April-June 2020. A cumulative report of suicide attempts and completed suicides was provided, such as age, gender, method, and in which services the individuals were enrolled. Ms. Stebbins reported a decrease in the numbers, likely attributable to implications of COVID-19. Ms. Stebbins responded to questions from the committee.</p> <p>➤ Ms. Stebbins provided indepth overviews of two case studies. Ms. Stebbins responded to questions from the committee. Members remarked how informative these case studies are at each meeting.</p>	

TOPIC/SUBJECT	DISCUSSION/CONTENT	DECISION
Other Business	<ul style="list-style-type: none"> ➤ Ms. Kimball asked the committee to complete the annual orientation documents and return them. 	
Handouts	<ul style="list-style-type: none"> ➤ Agenda ➤ Sandhills Center Client Rights Committee meeting minutes, May 11, 2020 ➤ Quarterly Grievances & Incident Reports ➤ Orientation Package 	
Adjournment		The meeting adjourned at 12:13 p.m.