

CLIENT RIGHTS COMMITTEE

Date this meeting: May 9, 2023 Date/time of next meeting: August 8, 2023 at 5:00 p.m.

Attending: Dr. Walter Salinger, Commissioner Mary Hassell, Commissioner Karen Watford, George E. Reynolds, Jr., Jackie McLean, Walter Ferguson

Call-ins: Cindy Mallernee, Hannah Carroll

Absent: Ross Streater

Liaison: Anne Kimball

Guest(s): Liz Hammond-Stebbins

Recorder: Joann Cozart

TOPIC/SUBJECT	DISCUSSION/CONTENT	DECISION
<u>Roll Call</u>	Mr. Walter Ferguson, Chair, held roll call of members present.	
<u>Call to Order</u> Walter Ferguson, Chair	Walter Ferguson called the meeting to order at 5:03 p.m.	
<u>Approval of Minutes</u> Walter Ferguson	Members reviewed the minutes of the February 14, 2023 meeting of the Client Rights Committee.	Commissioner Mary Hassell made a motion to accept the meeting minutes from February 14, 2023. Dr. Walter Salinger seconded the motion. Members present voted unanimously to approve the minutes.
<u>Grievances & Incident Report 3rd Quarter FY 2022-23 Case Study</u> Liz Hammond-Stebbins Grievances & Incident Manager	Ms. Stebbins reviewed the Grievances & Incident Report for the 3 rd Quarter of FY 2022-23 and answered questions from members. There was an increase in the grievances against Sandhills Center due to Tailor Plan concerns. A breakdown of the grievances and a cumulative report of suicide attempts were provided and included data such as age, gender, method and in which services the individuals were enrolled. Ms. Stebbins included a slide showing grievance outcomes vs. investigations.	

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	<p>As requested, Ms. Stebbins reported on the age range, gender and the male/female races breakdown on the incident report.</p> <p>The incident report trends showed aggressive behavior reporting at a high of 129.</p> <p>The abuse/neglect/exploitation against staff was down from the 3rd quarter from 18 to 8.</p> <p>Ms. Stebbins reported the suicide attempts & suicides showed 2 consumer suicide deaths with 11 attempts. The report showed the gender, ages, and methods along with the interventions, as requested.</p> <p>Ms. Stebbins presented a case study. Ms. Stebbins responded to questions related to the case study from the committee.</p>	<p>George E. Reynolds, Jr.. asked for the ratio breakdown for the general population. Anne Kimball said she may have that information.</p> <p>The committee asked questions regarding the case study. Ms. Stebbins will check to see if she is allowed to share that information.</p>
<p>Other Business</p>	<p>Anne Kimball reviewed the 2023-24 Client Rights meeting dates.</p>	<p>Ms. Jackie McLean made a motion to accept the 2023-2024 meeting dates. Mr. George E. Reynolds, Jr., seconded the motion. Members present voted unanimously to approve the 2023-24 meeting dates.</p>
<p>Handouts</p>	<ul style="list-style-type: none"> • Agenda • Sandhills Center Client Rights Committee meeting minutes, February 14, 2023 • Incidents and Grievances Report for 3rd Quarter of fiscal year 2022-2023 	
<p>Adjournment</p>	<p>The meeting was adjourned at 6:02 p.m. with Mr. Ferguson thanking all who attended.</p>	