

CLIENT RIGHTS COMMITTEE

Date this meeting: May 10, 2022 Date/time of next meeting: August 9, 2022 at 5:00 p.m.

Attending: George E. Reynolds, Jr., Commissioner Karen Watford, Dr. Walter Salinger, Jackie McLean, Hannah Carroll, Ross Streater, Walter Ferguson, Cindy Mallernee

Absent: Carol Whitaker

Liaison: Anne Kimball

Guest(s): Liz Hammond-Stebbins

Recorder: Joann Cozart

TOPIC/SUBJECT	DISCUSSION/CONTENT	DECISION
<u>Roll Call</u>	Joann Cozart, Recorder, held roll call of members present.	
<u>Call to Order</u> _____ Anne Kimball	Anne Kimball called the meeting to order at 4:00 p.m.	
<u>Introduction of New Member</u> Anne Kimball	Ms. Kimball welcomed Commissioner Karen Watford to the Client Rights Committee. Commissioner Watford introduced herself. She is a member of the Sandhills Center Board of Directors representing Davidson County.	
<u>Approval of Minutes</u> _____ Anne Kimball	Members reviewed the minutes of the February 8, 2022 meeting of the Client Rights Committee.	George E. Reynolds, Jr., made a motion to accept the meeting minutes from February 8, 2022. Jackie McLean seconded the motion. Members present voted unanimously to approve the minutes.
<u>Incidents & Grievances Report 3rd Quarter FY 2021-22 Case Study</u> _____	Ms. Stebbins reviewed the Incidents & Grievances Report for the 3rd Quarter of FY 2021-22 and answered questions from members. A cumulative report of suicide attempts was provided and included data such as age, gender, method and in which services the individuals were enrolled.	

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<p>Liz Hammond-Stebbins Incidents & Grievances Manager</p>	<p>Ms. Stebbins noted an increase of 53 in the grievance total as compared to the 2nd quarter findings but added that 53 is the normal range.</p> <p>Ms. Stebbins reported 140 more incident reports as compared to the previous quarter. This increase could be caused by many factors, in addition to the Davidson and Rockingham counties possibly playing a role in this increase.</p> <p>Ms. Kimball responded to Mr. Reynolds question regarding training for the providers. Suicide assessment training has been provided for providers and in some community groups who were interested. Ms. Kimball added it is not as widespread as they had hoped. Ms. McLean spoke about how her school in Hoke county has implemented several beneficial trainings.</p> <p>Ms. Stebbins also presented a case study. Ms. Stebbins responded to questions related to the case study from the committee.</p>	<p>Ms. Kimball will arrange to have Pamela Munger (employee), who also works with the North Carolina School Mental Health Initiative to give us a presentation at our August meeting.</p>
<p>Other Business</p>	<p>Mr. Reynolds followed up on his question to Ms. Kimball asking if Standard Plans are required to have Client Rights Committees.</p>	<p>Ms. Kimball is still awaiting a response and will report to committee members her findings.</p>
<p>Handouts</p>	<ul style="list-style-type: none"> • Agenda • Sandhills Center Client Rights Committee meeting minutes, February 8, 2022 • Quarterly Grievances & Incident Report • 2022-23 Client Rights Committee Meeting Dates 	
<p>Adjournment</p>	<p>The meeting adjourned at 4:43 p.m. with Mr. Ferguson thanking all who attended.</p>	