

CLIENT RIGHTS COMMITTEE

Date this meeting: November 9, 2021 Date/time/ of next meeting: February 8, 2022 at 5:00 p.m.

APPROVED

Attending: George E. Reynolds, Jr., Carol Whitaker, Dr. Walter Salinger, Hannah Carroll

Absent: Ross Streater, Lori Richardson, Walter Ferguson

Liaison: Anne Kimball

Guest(s): Liz Hammond-Stebbins

Recorder: Joann Cozart

TOPIC/SUBJECT	DISCUSSION/CONTENT	DECISION
<p style="text-align: center;">Call to Order</p> <hr/> <p>Anne Kimball, Liaison</p>	<ul style="list-style-type: none">➤ In the absence of Chair Ferguson who had a scheduling conflict, Committee Liaison, Anne Kimball, called the meeting to order at 5:02 p.m. Roll-call was held. Ms. Kimball welcomed Dr. Walter Salinger to the committee. Dr. Salinger is a member of the Sandhills Center Board of Directors.➤	
<p style="text-align: center;">Approval of Minutes</p> <hr/> <p>Anne Kimball, Liaison</p>	<ul style="list-style-type: none">➤ Minutes of the August 10, 2021 meeting of the Client Rights Committee were reviewed.	George E. Reynolds, Jr., made a motion to accept the meeting minutes from August 10, 2021. Carol Whitaker, seconded the motion. Members present voted unanimously to approve the minutes.
<p style="text-align: center;">Incidents & Grievances Report July- September and Case Study</p> <hr/> <p>Liz Hammond-Stebbins Incidents & Grievances Manager</p>	<ul style="list-style-type: none">➤ Ms. Stebbins reviewed the Quarterly Incidents & Grievances Report for July-September 2021. Due to a computer clinch, a revised Quarterly Incident & Grievances Report will be sent out to the members. A cumulative report of suicide attempts was provided and included data such as age, gender, method and in which services the individuals were enrolled. Ms. Stebbins decided to compare this 1st quarter grievances to the last 5 years 1st quarters (2017-18 through 2021-2022).➤ Per the committee’s request, at the next meeting, Ms. Stebbins will provide a comparison chart for incidents & grievances during the Covid period. Ms. Stebbins responded to questions from the committee.➤ Ms. Stebbins also presented a case study. Ms. Stebbins responded to questions related to the case study from the committee. She will email Anne the information requested from the members.	

TOPIC/SUBJECT	DISCUSSION/CONTENT	DECISION
Other Business	<ul style="list-style-type: none"> ➤ No other business addressed. 	
Handouts	<ul style="list-style-type: none"> ➤ Agenda ➤ Sandhills Center Client Rights Committee meeting minutes, August 10, 2021 ➤ Quarterly Grievances & Incident Reports 	
Adjournment	The meeting adjourned at 5:39 p.m. with Ms. Kimball's thanks to all who attended.	