



SANDHILLS CENTER

Managing Mental Health, Intellectual/Developmental Disabilities and Substance Abuse Services
910-673-9111 (FAX) 910-673-6202 www.sandhillscenter.org Victoria Whitt, CEO

ATTN: Child Residential Providers

FROM: Sandhills Center Utilization Management Department

RE: Delay in Implementation of Child Residential Pass-Through Days

DATE: August 30, 2022

The pass-through visits for child residential services will *not* start on 9/1/2022 as announced at the Provider Forum on 8/24/2022. The implementation has been delayed indefinitely. Information about a future implementation date will be provided when it is available.

Please continue to submit Service Authorization Requests (SARs) prior to admission to child residential services. You will not be able to bill these services without a prior authorization.

You may contact Sarah Glanville, UM Director, at (336) 389-6236 or sarahg@sandhillscenter.org if you have any questions.

P.O. Box 9, West End, NC 27376
24-Hour Access to Care Line: 1-800-256-2452
TTY: 1-866-518-6778 or 711
Serving Anson, Davidson, Guilford, Harnett, Hoke, Lee,
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