

Consumer & Family Advisory Committee (CFAC)

Date this meeting: 8/20/19

Date/time/location of next meeting: September 17, 2019, 6:15 p.m. at 185 Grant Street, West End, NC 27376

Attending: Leann Henkel, Stephanie Antkowiak, Stephen Cohen, Loida Colonna, Shirley Hart, Ron Huber, Libby Jones, Cindy Mallernee, Azell Reeves, Lori Richardson, Ron Unger, Irma Robledo

Absent: Chris Laughlin

Excused:

Unexcused: Chris Laughlin

Sandhills Center Staff Liaison Present: Anne Kimball

Recorder: Sandra Dunlap

Sandhills Center Guest Staff: Kelly Patterson, Patrick Sloan, Anthony Ward

NC DHHS Representative: None

TOPIC/SUBJECT	DISCUSSION/CONTENT	DECISION
<u>Call to Order</u> Chair Leann Henkel	Chair Henkel called the meeting to order at 6:18 p.m.	
<u>Approval of Minutes</u> May 21, 2019 and June 18, 2019	The committee reviewed the minutes from the 5/21/19 & 6/18/19 meeting.	Ron Unger made a motion to accept the minutes from May and June meetings as written. Stephen Cohen seconded the motion. The motion carried.
<u>Update on Medicaid Transformation</u> Anthony Ward	Chair Henkel introduced Anthony Ward, Deputy Director & Chief Operating Officer of Sandhills Center. Mr. Ward discussed the following topics with committee members:	Mr. Ward will seek clarification on the Registry of Unmet Needs concerning placement, and report back to the committee via Ms. Kimball.

	<ul style="list-style-type: none"> • Medicaid Transformation • Maximus brokers and their role • State budget • Current State legislative updates <p>Mr. Ward answered questions from the floor.</p>							
<p><u>Sandhills Center Budget</u> Patrick Sloan Kelly Patterson</p>	<p>Chair Henkel introduced Kelly Patterson, Finance Director of Sandhills Center and Patrick Sloan, Chief Business Officer of Sandhills Center. Ms. Patterson presented the Sandhills Center’s revenues, expenses, community reinvestments, and the budgeting process. Mr. Sloan discussed funding streams and how they are allocated throughout the year. He also talked about risk reserve funds that the State mandates Sandhills Center to maintain. Ms. Patterson and Mr. Sloan answered questions from the floor.</p>							
<p><u>Consolidated Balance & Income Statement</u> Chair Leann Henkel</p>	<p style="text-align: center;">Consolidated Balance & Income Statement for: June 2019</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 50%; text-align: center;">Total Revenues (YTD)</td> <td style="width: 50%; text-align: right;">312,882,611</td> </tr> <tr> <td style="text-align: center;">Total Expenditures (YTD)</td> <td style="text-align: right;">333,271,983</td> </tr> <tr> <td style="text-align: center;">Change in Fund Balance (YTD)</td> <td style="text-align: right;">(20,389,372)</td> </tr> </table>	Total Revenues (YTD)	312,882,611	Total Expenditures (YTD)	333,271,983	Change in Fund Balance (YTD)	(20,389,372)	
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<p><u>Committee Reports</u> Chair Henkel</p>	<p>Board of Directors: Chair Leann Henkel</p> <ul style="list-style-type: none"> • Secretary Cohen accepted the Boards of County Commissioners’ Tailored Plan recommendations for LME/MCOs • Facility-Based Crisis Center updates <p>Client Rights Committee: Lori Richardson</p> <ul style="list-style-type: none"> • Quarterly Grievances & Incident Reports • Annual orientation <p>Global CQI: Lori Richardson</p> <ul style="list-style-type: none"> • Cultural Competency • Gaps Analysis Survey Results 							

	<p>Quality Management: Azell Reeves</p> <ul style="list-style-type: none"> • Quarterly Grievances & Incident Reports • Clinical Improvement work groups (medication monitoring and promoting quality of life for children and adults) <p>Network Leadership:</p> <ul style="list-style-type: none"> • New member Ron Rau • Annual orientation • No quorum 	
<p><u>CFAC Member Announcements</u> Chair Henkel</p>	<p>Ron Unger stated he recovered his cell phone.</p> <p>Loida Colonna distributed educational materials to the committee.</p> <p>Cindy Mallernee announced that the Community Stakeholders' Breakfast meeting for Guilford County will be held on August 30, 2019.</p>	
<p><u>Staff Liaison Announcements</u> Anne Kimball</p>	<p>Anne Kimball announced the following:</p> <ul style="list-style-type: none"> • Orientation Packets and new CFAC member notebooks • Tonya Gray submitted an application to join CFAC <p>Ms. Kimball also reviewed the handouts in members' packets:</p> <ul style="list-style-type: none"> • Unapproved Minutes, May 2019 & June 2019 • Consolidated Balance and Income Statement • CEO Report • 1915 (b)/(c) Medicaid Waiver Operations Report • Finance Presentation • Managed Care Fact Sheet • NC Medicaid Managed Care Presentation • State CFAC Annual Report • Annual CFAC Orientation Forms Packet 	<p>The committee reviewed Tonya Gray's application and Ron Unger made a motion to invite Ms. Gray to the September CFAC meeting. Stephanie Antkowiak seconded the motion. The motion carried.</p>

<u>Other Business</u>	There was no other business.	
<u>Speakers from the Floor</u>	There were no speakers from the floor.	
<u>Adjourn</u>	The meeting adjourned at 8:40 p.m.	Irma Robledo made a motion to adjourn. Ron Unger seconded the motion. The motion carried.