

## UPDATE ON SANDHILLS CENTER PROVIDER TRAINING REQUIREMENTS 1.17.23

As part of the Tailored Plan requirements, Sandhills Center is required to offer the following trainings (which may have reciprocity with other plans). Although we strongly recommend specific trainings as listed below, providers will not be required to take any specific trainings. Please contact [ProviderTrainings@sandhillscenter.org](mailto:ProviderTrainings@sandhillscenter.org) with any questions.

**\*Please note that this does not include TCM-Required Trainings Through MAHEC. ALL TCM- required trainings must be completed per the State**

Training Title	Required or Optional	Accept certificates from other plans?
Infection Control and Prevention Practices	Strongly Recommended for All Providers	Yes
Tobacco Cessation and Prevention	Strongly Recommended for All Providers	Yes
Population Health Programs	Strongly Recommended for All Providers	Yes
EPSDT and Into the Mouths of Babes	Strongly Recommended for clinical staff working with children or adolescents	Yes
Fraud Waste and Abuse	Strongly Recommended for All Providers	Yes
Provider Orientation, which includes Provider Network Operations (with Provider Grievance and Appeals), Quality Management, Customer Services, Care Management / Utilization Management, NC Innovations, Housing, and Sandhills Center Website	Strongly Recommended that Providers Take Trainings as Applicable to Their Positions	No
Culturally Linguistically Competent Care	Strongly Recommended for All Providers	Yes
Block Grant training	Strongly Recommended for State-funded providers participating in block grant funding	No
First Episode Psychosis	Optional	No
Guidance for Clozapine Prescribing	Optional	No
High Fidelity Wraparound	Optional	No
Medicaid B3 Services	Optional	No
Overview of State Funded Services	Optional	No
System of Care Principles and Processes	Optional	No
Transitions of Care	Optional	No
Medicaid Managed Care vs Medicaid Direct for Providers	Strongly Recommended for All Providers	No