



SANDHILLS CENTER

Managing Mental Health, Intellectual/Developmental Disabilities and Substance Abuse Services
910-673-9111 (FAX) 910-673-6202 www.sandhillscenter.org Victoria Whitt, CEO

August 11, 2021

Attn: Sandhills Center Innovations Waiver & B3 Service Providers

The soft-launch/hold harmless period for Electronic Visit Verification (EVV) for the Innovations Waiver and (b)(3) services that was implemented on June 30, 2021 will come to an end on August 31, 2021. During this period, providers have been able to submit claims for EVV Eligible services without EVV data included for payment. **Beginning on August 31, 2021, any claim submitted to Sandhills Center for an EVV eligible service without EVV required data will be denied.**

Sandhills Center strongly encourages any provider agency that has not already submitted claims for services with EVV information to do so prior to the end of the hold harmless period in order to ensure a smooth transition and avoid disruption of payment for services due to troubleshooting needs.

The following Innovations Waiver and (b)(3) service codes are subject to EVV:

Innovations Waiver Services Subject to EVV (In Home Services Only)	<ul style="list-style-type: none"> • T2013TF- Community Living and Supports • T2013TFER- Community Living and Supports Enhanced Rate • T2013TFHQ Community Living and Supports Group • T2033U1-Supported Living Periodic
(b)(3) Services Subject to EVV (In Home Services Only)	<ul style="list-style-type: none"> • T1019U4- Personal Care/Individual Support • H2022U4- Transitional Living Skills (Transitional Living Skills is not subject to EVV if it is billed on a case rate) • T2013U4- In Home Skill Building • T2013TFU4- Community Living and Supports • T2013TFHQU4-Community Living and Supports Group • T2033U1U4- Supported Living-Periodic

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The following new service codes will be used for those services that are not subject to Electronic Visit Verification (EVV):

Live-In Caregivers	<p>Live-In Caregivers are not subject to Electronic Visit Verification. If a member has additional staff, that are not Live-In Caregivers, then those staff are subject to Electronic Visit Verification.</p> <p>The following codes for Community Living and Supports will be used for the Live-in Caregiver providing Community Living and Supports:</p> <ul style="list-style-type: none"> • T2012 GC (Individual) • T2012 GC HQ (Group) • T2012 GC U4 (Individual (b)(3)) • T2012 HQ U4 (Group (b)(3))
Community Component of Community Living and Support	<p>Community Living and Supports that does not start, occur or end in the beneficiary's home are not subject to EVV. The following code will be used for Community Living and Support that does not start, occur or end in the beneficiary's home:</p> <ul style="list-style-type: none"> • T2012 -Community Living and Support that is Community Only • T2012 HQ -Community Living and Support that is Group Community Only • T2012 U4 -Community Living and Support that is Community Only (b)(3) • T2012 HQ U4-Community Living and Support that is Group Community Only (b)(3)

As was mentioned in the memo sent out on June 25, 2021, Service authorizations for the Community Living and Support Services will use code grouping under one service name on the authorization titled "Community Living and Supports-**All Services** or Community Living and Supports Group-**All Services**". Existing approved service authorizations for Community Living and Supports have been migrated to the "All Services" code grouping in our Alpha system. Under the "All Services" authorization, providers will bill the specific service codes indicated above for those services subject to EVV or not subject to EVV accordingly.

Sandhills Center is expecting a Community-Only service code modifier to be added by The Division for T1019U4 as well, and will send out further communication regarding the grouping of those authorizations and that new service code once it has been received.

Additional Information regarding the Electronic Visit Verification (EVV) can be found at NC Medicaid's EVV Webpage at:

<https://medicaid.ncdhhs.gov/providers/programs-and-services/long-term-care/electronic-visit-verification>

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