

Block Grant Webinar Q&A

Updated 10/8/2020

Question: In regards to the Block Grant program for children and adolescents, where can we get information on JJBH (formerly JSAM), MST?

- ***Answer -- Contact Megan Tarver -- see contact information, below.***

Question: Who can help to transfer a consumer from one agency to another agency?

- ***Answer -- The agency receiving the consumer needs to make the request for the transfer. The agency transferring the consumer can contact Sandhills Center to inform us of the agency the consumer will be or has been transferred to. If that agency does not contact Sandhills Center, we will contact them. Contact Liz Hammond-Stebbins or Barbara Barnes -- see contact information, below.***

Question: We are trying to do NC-TOPPS and receive an Open Episode page, what should we do? We have taken a screen shot and placed in the file.

- ***Answer – Taking a screen shot of the error message and placing it in the file does not meet the NC-TOPPS requirements. Contact Liz Hammond-Stebbins or Barbara Barnes -- see contact information, below.***

Question: How can we get the CNDS number quickly? There has been a delay in getting the CNDS number that may cause the initial NC-TOPPS to be late.

- ***Answer -- Contact Liz Hammond-Stebbins or Barbara Barnes – see contact information, below.***

CONTACT INFORMATION:

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