



## **REQUEST FOR PROPOSALS (RFP) for FACILITY-BASED CRISIS – CHILD & ADOLESCENT**

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Sandhills Center is currently requesting proposals from for-profit and not-for-profit providers in good standing with the LME/MCO, the Department of Health and Human Services and all applicable oversight entities, to provide Facility-Based Crisis services for child and adolescent members who reside in the catchment area or whose Medicaid is linked to one of the counties in the Sandhills Center catchment area. Through this Request for Proposal (RFP), Sandhills Center seeks to enhance the existing crisis response service systems in the community and to divert members from hospitalization and emergency departments when appropriate. Facility staff must be able to perform routine medical clearance of members presenting at the facility.

### **SERVICE**

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Facility-Based Crisis Service for children and adolescents is a service that provides an alternative to hospitalization for an eligible individual who presents escalated behavior due to a mental health, intellectual or developmental disability or substance use disorder, and requires treatment in a 24-hour residential facility with 16 beds or less. Facility-Based Crisis Service is a direct and indirect, intensive short-term, medically supervised service provided in a physically secure setting, that is available 24 hours a day, seven (7) days a week, 365 days a year.

Facility-Based Crisis Services for children and adolescents include:

- ▶ Assessments and evaluation of the condition(s) that has resulted in acute psychiatric symptoms, disruptive or dangerous behaviors or intoxication from alcohol or other drugs
- ▶ Intensive treatment, behavior management support and interventions, detoxification protocols as addressed in the individual's treatment plan
- ▶ Assessments and treatment service planning that address each of the individual's primary presenting diagnoses if the child or adolescent is dually diagnosed with mental health and substance use disorders or mental health or substance use with a co-occurring intellectual or developmental disability, with joint participation of staff with expertise and experience in each area
- ▶ Active engagement of the family, caregiver or legally responsible person and significant others involved in the individual's life, in crisis stabilization, treatment interventions, and discharge planning as evidenced by participation in team meetings, collaboration with staff in developing effective interventions, providing support for and input into discharge and aftercare plans
- ▶ Stabilization of the immediate presenting issues, behaviors or symptoms that have resulted in the need for crisis intervention or detoxification
- ▶ Monitoring of the individual's medical condition and response to the treatment protocol to ensure the safety of the individual
- ▶ Discharge planning

### **POPULATION TO BE SERVED**

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For the purposes of this RFP, the population is eligible child and adolescent members who reside in the catchment area or, if a Medicaid beneficiary, their Medicaid is linked to one of the counties in the Sandhills Center catchment area. Children are defined as individuals 6 years of age through 11 years of age, and adolescents are defined as individuals 12 years of age through 17 years of age. Members should have a primary mental health diagnosis and may have a co-occurring substance

use diagnosis. The planned services will be offered in a Facility-Based Crisis Center in Guilford County, now under construction.

**If you are interested in receiving a copy of this RFP**, please email [shcrfp@sandhillscenter.org](mailto:shcrfp@sandhillscenter.org) or fax your request to 336-389-6533. Please include the following information on your request:

**Subject Line: RFP for Facility Based Crisis – Child & Adolescent**

Name of Agency: \_\_\_\_\_


Contact Name: \_\_\_\_\_ Contact Phone: \_\_\_\_\_


Contact Email: \_\_\_\_\_

Only those parties submitting a written request will receive a copy of the RFP document and application. Written requests must be received by **5:00 pm on Friday, July 10, 2020**.

### **QUESTION & ANSWER SESSIONS**

Due to the COVID-19 pandemic, question and answer conferences will be conducted via tele-conference. Teleconference login information will be made available by Monday, June 22, 2020, via the Sandhills Center website. Attendance at the question and answer sessions is not required but encouraged. The purpose of the Q&A sessions is to answer questions potential applicants may have regarding completion of the proposal, the services, time requirements, etc.

 **Conference A:** June 24, 2020, at 11:00 a.m.

 **Conference B:** June 25, 2020, at 11:00 a.m.

Minutes will be taken at the Q&A sessions and will be mailed to all potential applicants who have requested a copy of the RFP in writing from Sandhills Center.