



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**

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LME-MCO Joint Communication Bulletin # J321

Date: March 15, 2019

To: Local Management Entities/ Managed Care Organizations (LMEs-MCOs)

From: Lisa Haire, Assistant Director, Quality Management and Operations,
DMH/DD/SAS
Deb Goda, Behavioral Health Unit Manager, NC Medicaid

Subject: 2018 MH/DD/SAS Mental Health and Substance Use Services Consumer
Perceptions of Care Report

Enclosed please find the 2018 MH/DD/SAS Mental Health and Substance Use Services
Consumer Perceptions of Care Report.

The report will also be posted on the [Consumer Perceptions of Care](#) web page.

Please send any questions about this report to contactdmhquality@dhhs.nc.gov, or contact
the DMH/DD/SAS Quality Management Section at 919- 733-0696.

Previous bulletins can be accessed at:
www.ncdhhs.gov/divisions/mhddsas/joint-communication-bulletins

cc: Dave Richard, NC Medicaid
Kody Kinsley, Behavioral Health & I/DD
Helen Wolstenholme, DSOHF
NC Medicaid Leadership Team
DMH/DD/SAS Leadership Team
DSOHF Leadership Team
Mary Hooper, i2i Center for Integrative Health

NC DEPARTMENT OF HEALTH AND HUMAN SERVICES

NC MEDICAID

LOCATION: 1985 Umstead Drive, Kirby Building, Raleigh, NC 27603
MAILING ADDRESS: 2501 Mail Service Center, Raleigh, NC 27699-2501
www.ncdhhs.gov • TEL: 919-855-4100 • FAX: 919-715-9451

**DIVISION OF MENTAL HEALTH, DEVELOPMENTAL
DISABILITIES AND SUBSTANCE ABUSE SERVICES**

MAILING ADDRESS: 3001 Mail Service Center, Raleigh, NC 27699-3001
www.ncdhhs.gov • TEL: 919-733-7011 • FAX: 919-508-0951