

The patient module from the MCO Provider Portal is a great reference to what your MCO currently has for a particular consumer or consumers. In this module you can identify current and historical consumer demographics, authorizations, diagnosis and insurance eligibility.

To load the patient module, click on **MENU** from the **HOME** screen, then choose **Patient** then **Patient Search**.

## Base Tab

Client: 18301 Knight, Michael | 123 Kitt Ln, Wilmington, NC 28403 | MCO TEST Environment 2 | User visit History | Welcome Puckett, Kyle | Logout | 1/1/1970

**PATIENT**

Last Name: knight | Birth Date: | Insurance #: | Search | Refresh: 1 2 3

First Name: michael | SS #: | Active: Active | Clear Fields

ID	Last Name	First Name	Gender	Birth date	SS number	Active
18301	Knight	Michael	Male	1/1/1970		<input checked="" type="checkbox"/>

**ADDRESS**

Address	City	State	Co
123 Kitt Ln	Wilmington	NC	Ne

**CLINICAL DOCUMENTATION**



Create | Filter

Clinical Doc Type	Doc Name
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**INSURANCE**

Insurance Benefit Pln	Ins. Number	Ins. Number	Group
State_Demo	18301		

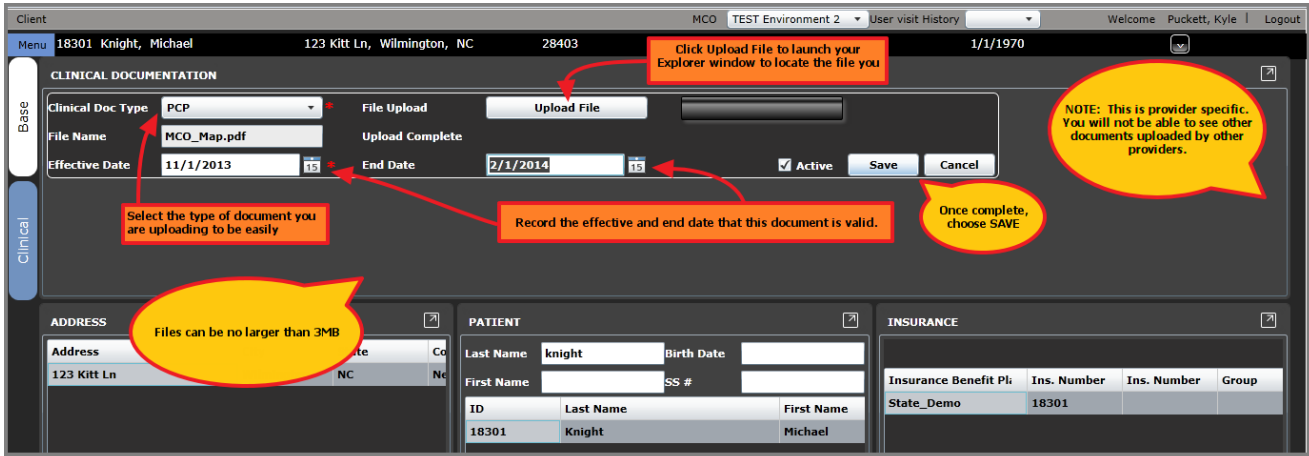
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Do not forget the method of shuffling around, maximizing and retracting tiles by choosing the box arrow  symbol and utilizing your various views clicking the numbers in each tile. 

**NOTE:** any demographic or clinical updates will be handled through Client Update Requests.

Clinical Documentation Tile [\(TOP\)](#)

The Clinical Documentation Tile gives you as the Provider an opportunity to manually upload any supporting documentation that the MCO will need straight to the consumers record.



Client: 18301 Knight, Michael | 123 Kitt Ln, Wilmington, NC | 28403 | 1/1/1970

**CLINICAL DOCUMENTATION**

Clinical Doc Type: PCP | File Upload: Upload File

File Name: MCO\_Map.pdf | Upload Complete

Effective Date: 11/1/2013 | End Date: 2/1/2014 |  Active | Save | Cancel

**Callouts:**

- Click Upload File to launch your Explorer window to locate the file you
- Select the type of document you are uploading to be easily
- Record the effective and end date that this document is valid.
- Once complete, choose SAVE
- NOTE: This is provider specific. You will not be able to see other documents uploaded by other providers.
- Files can be no larger than 3MB

**ADDRESS**

Address	City	State	County	Zip	Phone	Phone Type
123 Kitt Ln	Wilmington	NC	New Hanover	28403	9105558888	Home

**PATIENT**

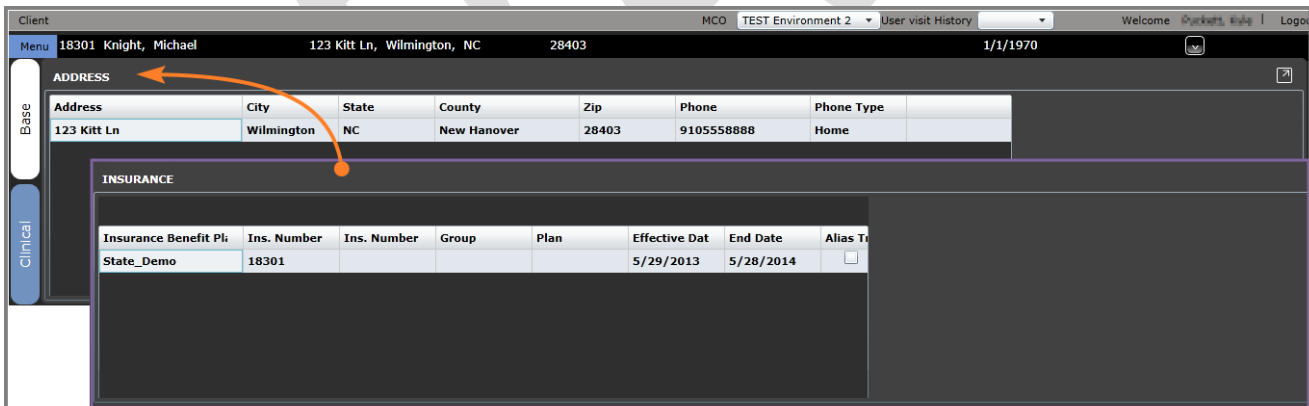
Last Name: knight | Birth Date: |  
 First Name: | SS #: |  
 ID: 18301 | Last Name: Knight | First Name: Michael

**INSURANCE**

Insurance Benefit Pl:	Ins. Number	Ins. Number	Group	Plan	Effective Dat	End Date	Alias T
State_Demo	18301				5/29/2013	5/28/2014	<input type="checkbox"/>

Address and Insurance Tile

These two tiles are view only tiles. These are to reference the consumer’s Address and Insurance information. Looking at this will determine if a client update request needs to be submitted.



Client: 18301 Knight, Michael | 123 Kitt Ln, Wilmington, NC | 28403 | 1/1/1970

**ADDRESS**

Address	City	State	County	Zip	Phone	Phone Type
123 Kitt Ln	Wilmington	NC	New Hanover	28403	9105558888	Home

**INSURANCE**

Insurance Benefit Pl:	Ins. Number	Ins. Number	Group	Plan	Effective Dat	End Date	Alias T
State_Demo	18301				5/29/2013	5/28/2014	<input type="checkbox"/>

## Clinical Tab [TOP](#)

### Authorization

Client: 18301 Knight, Michael | 123 Kitt Ln, Wilmington, NC | 28403 | 1/1/1970

Menu: 18301 Knight, Michael | 123 Kitt Ln, Wilmington, NC | 28403 | 1/1/1970

**AUTHORIZATION**

Service Code	Site Name	Authorization ID	Patient ID	Reference Number
H0015 Alcohol and/or Drug Intensive OP	Bumblebee	14046	18301	477
Benefit Plan	State_Demo	Effective Date	6/10/2013	
Benefit Plan ID	24	End Date	9/9/2013	
Used Units	0			
H0005 Alcohol and/or Drug Group Counsel	Bumblebee	14048	18301	493
H0015 Alcohol and/or Drug Intensive OP	Bumblebee	14049	18301	492

Under the Clinical Tab view

### Diagnosis

Client: 18301 Knight, Michael | 123 Kitt Ln, Wilmington, NC | 28403 | 1/1/1970

Menu: 18301 Knight, Michael | 123 Kitt Ln, Wilmington, NC | 28403 | 1/1/1970

**DIAGNOSIS**

Diagnosis Code	Diagnosis	Axis	Status	Effective Date	End Date
291.8	Alcohol Induced Anxiety Disorder	1		5/29/2013	
Insert User	Fuckell, Kyle	Last Update User	Fuckell, Kyle		
Insert Date	5/29/2013 2:14:06 PM	Last Update Date	5/29/2013 2:14:06 PM		

Under the Clinical Tab view

### Target Pop

Client: 18301 Knight, Michael | 123 Kitt Ln, Wilmington, NC | 28403 | 1/1/1970

Menu: 18301 Knight, Michael | 123 Kitt Ln, Wilmington, NC | 28403 | 1/1/1970

**TARGET POP**

Target Pop	Effective Date	End Date
Adult SA Assertive Outreach and Screening	5/29/2013	7/1/2014

Under the Clinical Tab view