

CLINICAL UPDATES

This module allows you to send updates to patient information. To open this module, navigate to **Menu**, then **Client Update**.

The screenshot shows the 'Base' tab of the Client Update module. It features a table with the following data:

Update Req. ID	Patient ID	Patient First Name	Middle Name	Last Name	Maiden Name	DOB
1002	2180	Chastity		Powers		8/15/1985

Other visible elements include 'Create', 'Filter', and 'No Update Privilege' buttons, and a 'Diagnosis' section on the right.

Any saved client update requests (CUR's), or ones that have been submitted and are awaiting a decision by the MCO, will appear here. To search for other CUR's, click the **Filter** button on the Base tile. To create a new CUR, click the **Create** button.

This will open the update form which is similar to the enrollment form.

The screenshot shows the 'CUR Page 1' form with the following fields:

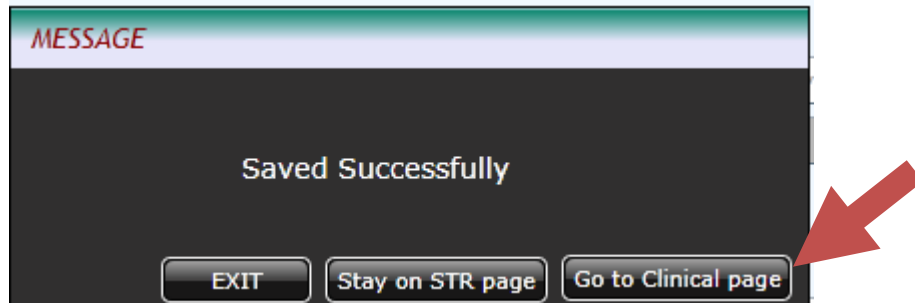
- Update Req. ID: 1122
- Patient ID: [Empty] Search
- * Patient First Name: [Empty] Middle
- Maiden Name: [Empty] DOB: <M/d/yyyy> 15 SSN
- Resident County: [Dropdown] Medicaid Enrolled: Pat. M
- Gender: [Dropdown] Primary Lang.: [Dropdown] Second

Click the Search button next to the Patient ID to search for the client. After searching and selecting the client, their information that is on record will populate in the fields.



If the client doesn't appear after you've enter their last name, as well as their DOB, SSN or Insurance #, you may need to enroll them. Do this in the Enrollment module.

Make the necessary changes for the client in the form. If you want to update the client's clinical information (e.g. target pop, diagnosis, substance abuse information, etc.), then click the **Save** button at the bottom of the page. Once Saved; a message will appear asking you if want to go to the clinical section of the form. Click on this option to do so.



When you've made any changes you want on either page, let the MCO know what changes you're requesting by entering the information into the Comments section at the bottom of the first page before hitting Submit. This CUR will now show on your queue, awaiting a decision by the MCO.