



North Carolina Department of Health and Human Services  
Division of Medical Assistance

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**MCO Communication Bulletin #64**

Date: September 6, 2013  
To: LME-MCO CEOs  
From: Courtney Cantrell, Assistant Director, Behavioral Health Section  
Subject: Relative as Provider – Community Networking and Day Supports Transition

The NC Innovations Waiver renewal, effective August 1, 2013, does not allow for Community Networking or Day Supports to be provided by individuals who are employed as “Relative as Provider.” This means that family members currently providing this service will need to transition out of this role and no new Relative as Provider will be approved to provide Community Networking or Day Supports.

If a Relative as Provider is currently approved to provide Community Networking or Day Supports, the beneficiary and provider agency have until November 30, 2013 to transition the provision of service to another provider staff.

If the LME/MCO receives an ISP revision requesting the termination of Community Networking or Day Supports and the addition of In Home Skill Building (a service that does allow for Relative as Provider) the LME/MCO must review the request for medical necessity. The change in the waiver to disallow Relative as Provider to provide Community Networking or Day Supports should NOT result in a reduction in community access and inclusion.

Due to the time sensitive nature of this transition, we ask that you please share this information with your beneficiaries and providers.

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